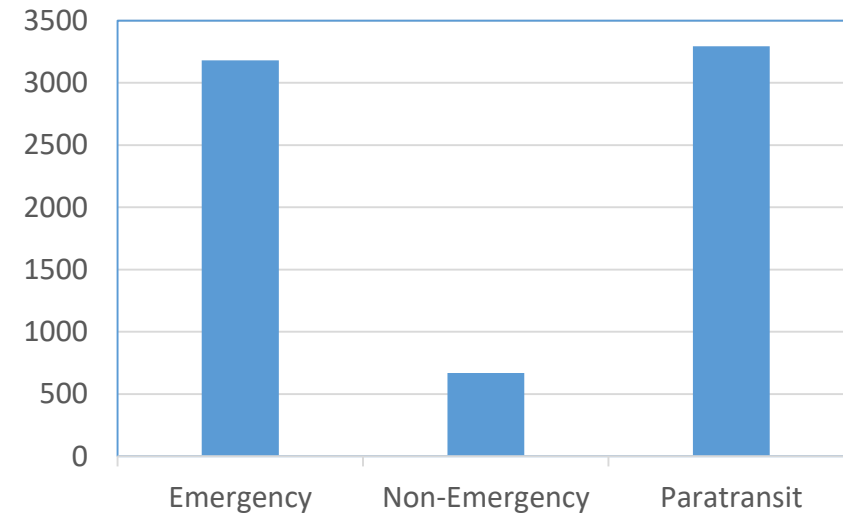


Ephrata Community Ambulance Association

Annual Operations Report

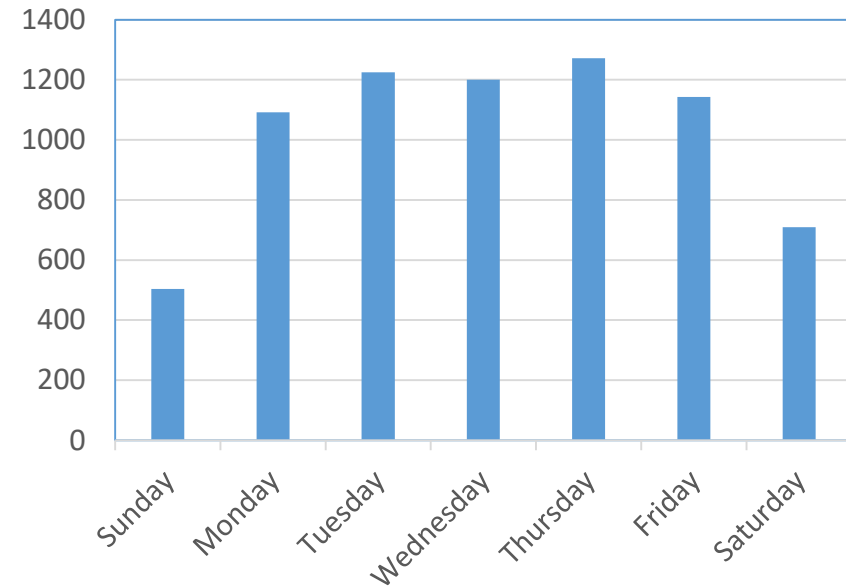
2016

Calls by Type	Quantity
Emergency	3181
Non-Emergency	670
Did Not Transport	537
Canceled	206
Paratransit	3294
Total Calls	7145

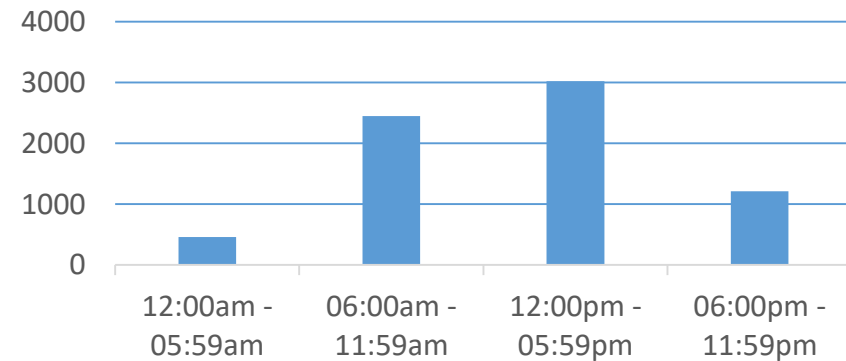


Time in Service = 7148 hours and 48 minutes

Calls by Day of Week	Quantity
Sunday	504
Monday	1092
Tuesday	1225
Wednesday	1200
Thursday	1272
Friday	1143
Saturday	709



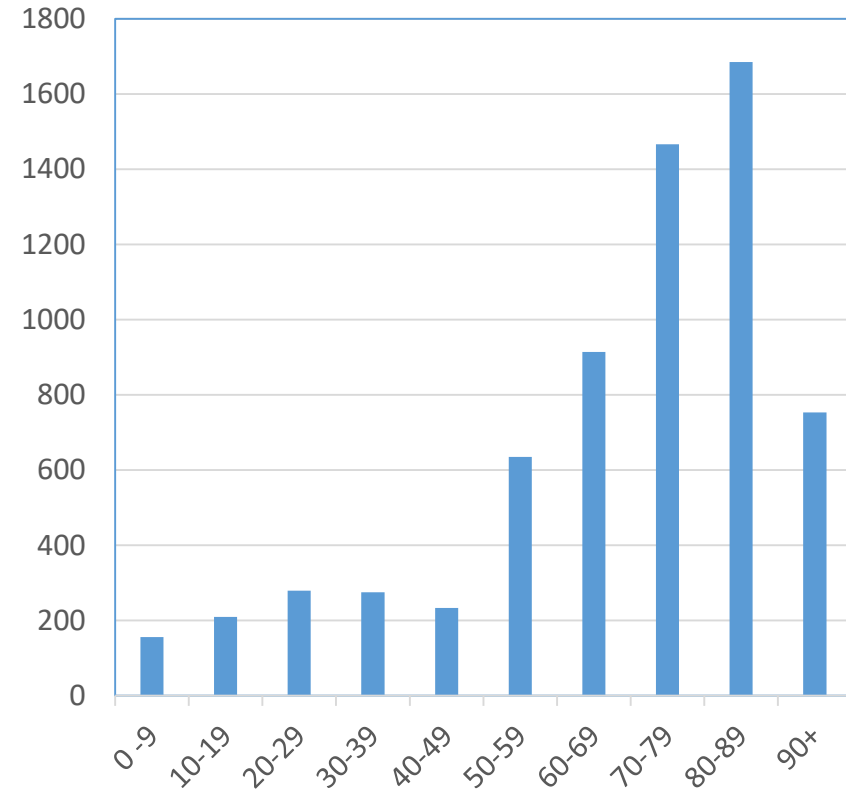
Calls by Time of Day	Quantity
12:00am – 05:59am	461
06:00am – 11:59am	2449
12:00pm – 05:59pm	3022
06:00pm – 11:59pm	1213



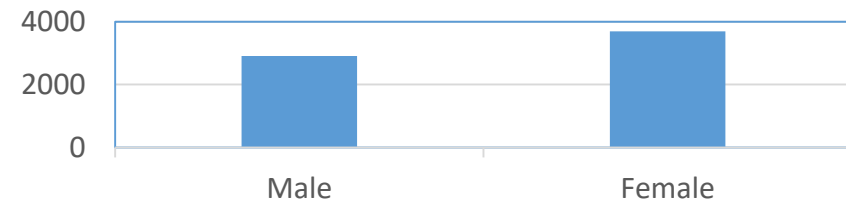
Call Location by Municipality	Quantity
Ephrata Borough	3596
Ephrata Township	1538
Akron Borough	223
Clay Township	174
West Earl Township	131
West Cocalico Township	40
Earl Township	10
Lancaster City	198
Other	1235

Call Location by Location Type	Quantity
Residence	1763
Wellspan ECH	1823
Other Hospitals	219
Extended Care Facilities	1470
Doctor's Office	1164
School	1
Church	0
Highway/Street	354
Business	170
Public Place	56
Recreation Site	38
Other	87

Age of Patient	Quantity
Newborn – 9	156
10 – 19	210
20 – 29	279
30 – 39	275
40 – 49	233
50 – 59	635
60 – 69	914
70 – 79	1466
80 – 89	1685
90 and over	753



Sex of Patient	Quantity
Male	2914
Female	3692



Ambulance	Responses	Mileage
01-1	2213	26091
01-2	1233	21635
01-3	370	26035
01-4	216	17494
Total	4032	91255

Paratransit Van	Responses	Mileage
#1	768	12346
#2	410	7474
#3	879	14508
#4	492	8864
#5	564	10958
Total	3113	54150

ECAA Vehicle Totals	7145	145405
----------------------------	-------------	---------------

Destination Hospital	Quantity
Wellspan Ephrata Community Hospital	1720
Lancaster General Hospital	511
Heart of Lancaster	34
Lancaster Regional Medical Center	15
Reading Hospital & Medical Center	40
Lebanon VA	8
Hershey Medical Center	203
Other	534

Multiple Calls in our District	Quantity
Second due calls	1151
Third due calls	298
Fourth due calls	36
Total	1485

Calls Assisted by Paramedics	Quantity
Medic 04-10/20	1443
Medic 04-30	38
Medic 04-40	34
Medic 85	39
Medic 86	178
Medic 82	8
Medic 06	2
Total	1742

Calls Assisted by Fire Departments	Quantity
Station 12 (Akron)	46
Station 15 (Ephrata)	141
Station 16 (Lincoln)	83

Calls Assisted by Police Departments	Quantity
Ephrata PD	426
Akron PD	75
West Earl PD	75
Northern Lancaster Regional PD	36
East Cocalico PD	12
PA State Police	8

Type of Emergency	Quantity
Abrasion/Laceration	3
Burns	1
Cardiac Arrest	76
Cardiac Symptoms	250
Choking	10
CVA (Stroke)	77
Diabetic	62
Difficult breathing	233
DOA	20
Emergency transfer	306
Emotional problem	306
Fall victim	173
Fire call	46
Fracture	80

Type of Emergency	Quantity
Hemorrhaging	66
Maternity	8
MVA – Motorcycle	7
MVA – Cars/trucks	164
Nausea	146
Overdose	79
Pain	322
Pedestrian struck	20
Seizures	74
Syncope/vertigo	83
Unresponsive	69
Vomiting	148
Weakness	147
Other	205