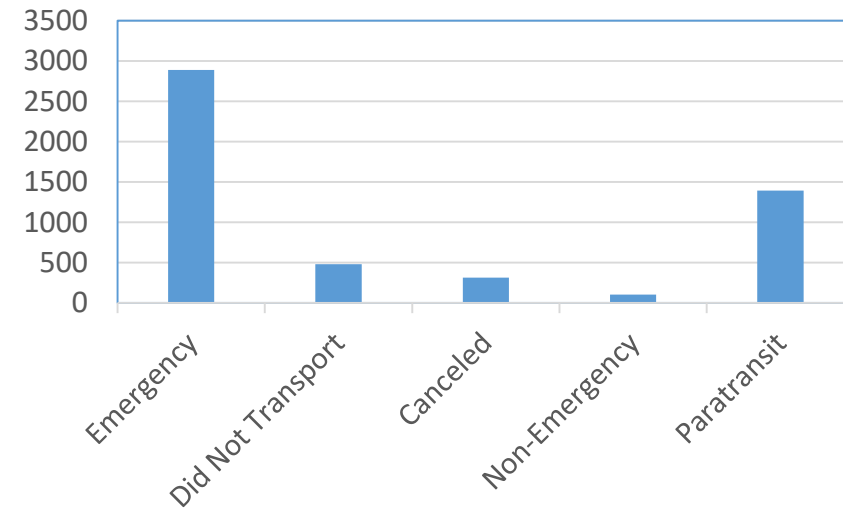


# Ephrata Community Ambulance Association

## Annual Operations Report

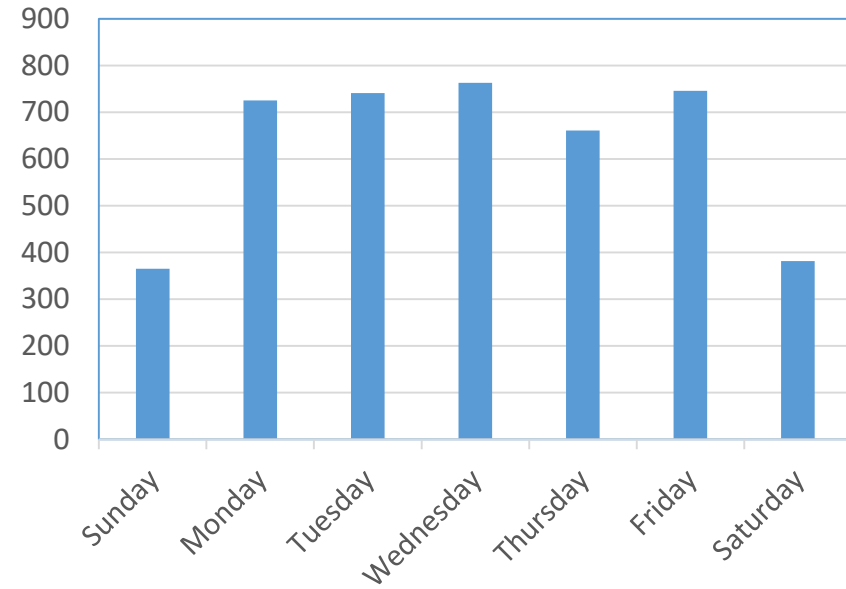
2019

Calls by Type	Quantity
Emergency	2888
Did Not Transport	481
Call Canceled	315
Non-Emergency	102
Paratransit	1392
<b>Total Calls</b>	<b>4382</b>

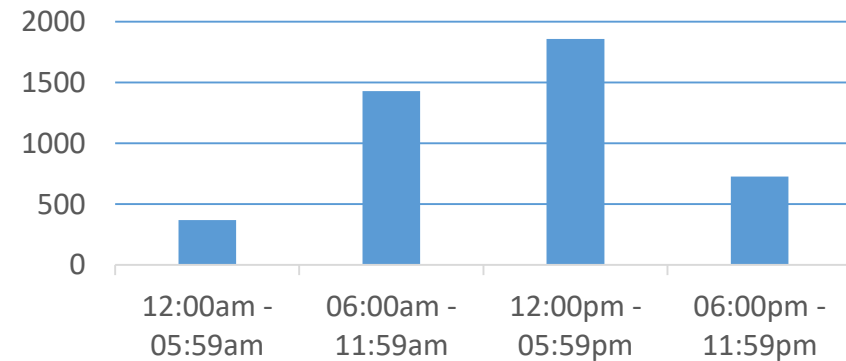


Time in Service = 3994 hours and 52 minutes

Calls by Day of Week	Quantity
Sunday	365
Monday	725
Tuesday	741
Wednesday	763
Thursday	661
Friday	746
Saturday	381



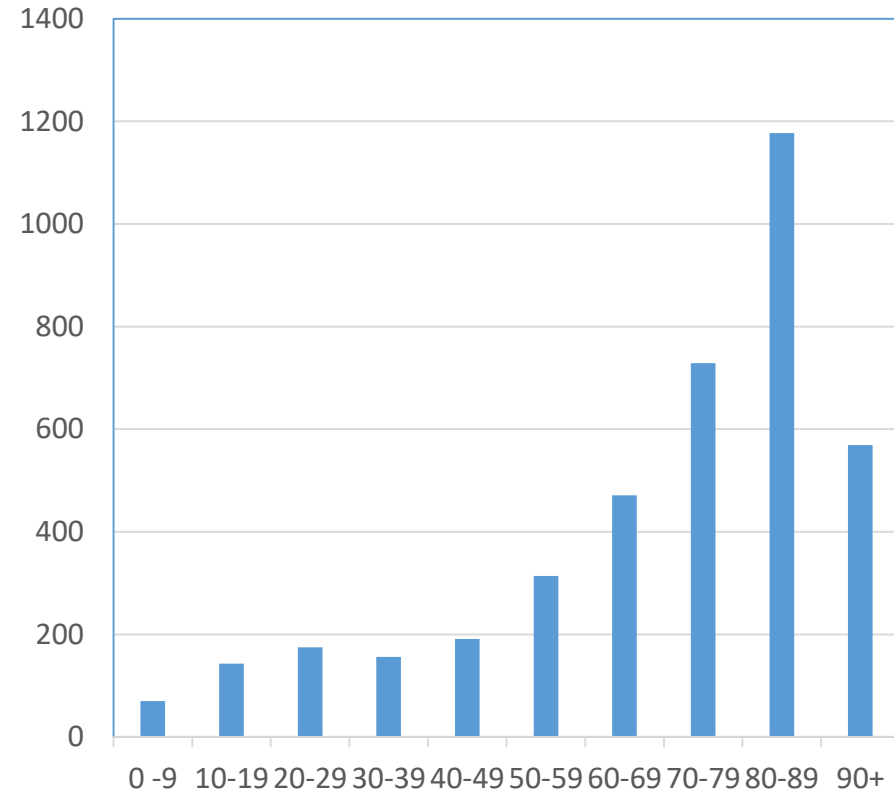
Calls by Time of Day	Quantity
12:00am – 05:59am	369
06:00am – 11:59am	1429
12:00pm – 05:59pm	1858
06:00pm – 11:59pm	726



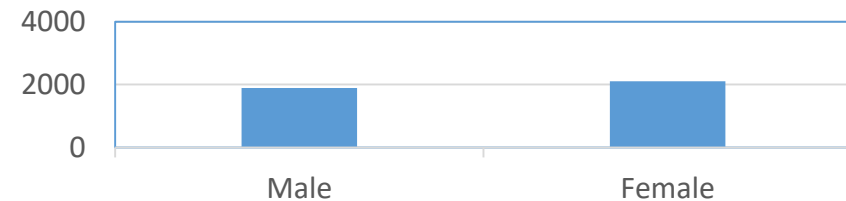
Call Location by Municipality	Quantity
Ephrata Borough	2146
Ephrata Township	1179
Akron Borough	181
Clay Township	183
West Earl Township	115
West Cocalico Township	24
Earl Township	9
East Cocalico Township	166
East Hempfield Township	95
Lancaster City	126
Other	158

Call Location by Location Type	Quantity
Residence	1603
Wellspan ECH	625
Other Hospitals	143
Extended Care Facilities	767
Doctor's Office	595
Church	1
School	28
Business	192
Public Place	45
Recreation Site	26
Highway / Street	310
Other	47

Age of Patient	Quantity
Newborn – 9	70
10 – 19	143
20 – 29	175
30 – 39	156
40 – 49	191
50 – 59	314
60 – 69	471
70 – 79	729
80 – 89	1177
90 and over	569



Sex of Patient	Quantity
Male	1889
Female	2106



Ambulance Crew	Responses	Ambulance Unit	Mileage
First crew	2435	Ambulance #1	7631
Second crew	499	Ambulance #2	10891
Third crew	56	Ambulance #3	18259
Fourth crew	0	Ambulance #4	668
<b>Ambulances Total</b>	<b>2990</b>	<b>Total</b>	<b>37449</b>

Paratransit Van	Responses	Mileage
#1	352	5641
#2	624	9113
#3	355	5680
#4	61	730
<b>Vans Total</b>	<b>1392</b>	<b>21164</b>

<b>ECAA Squad Vehicle Total</b>		<b>1880</b>
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<b>ECAA Vehicle Totals</b>	<b>4382</b>	<b>60493</b>
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Destination Hospital	Quantity
WellSpan Ephrata Community Hospital	1579
Lancaster General Hospital	408
UPMC Pinnacle Lititz	20
UPMC Pinnacle Lancaster	4
Hershey Medical Center	72
Reading Hospital & Medical Center	31
WellSpan York	29
WellSpan Good Samaritan	6
Lebanon VA	0
Helicopter Landing Zone	27
Other	78

Calls Assisted by Paramedics	Quantity
Medic 04-10/20	1422
Medic 04-30	42
Medic 04-40	28
Medic 85	14
Medic 86	15
Medic 82	4
Medic 06	0
<b>Total</b>	<b>1525</b>

Calls Assisted by Fire Departments	Quantity
Station 12 (Akron)	41
Station 15 (Ephrata)	123
Station 16 (Lincoln)	107
Station 19 (Schoeneck)	10
Station 29 (West Earl)	26
Station 35 (Farmersville)	15
Others	102
<b>Total</b>	<b>424</b>

Calls with non-ECAA BLS units	Quantity
Assisting non-ECAA BLS units	28
Covering for non-ECAA BLS units	101
Assisted by non-ECAA BLS units	15
Covered by non-ECAA BLS units	247

Calls Assisted by Police Departments	Quantity
Ephrata PD	478
Akron PD	62
West Earl PD	36
Northern Lancaster Regional PD	53
East Cocalico PD	16
PA State Police	11
<b>Total</b>	<b>656</b>

Call Crew Structure	Quantity
Paid	3681
Volunteer	363
Paid / Vol Combination	338

Non-Emergency Calls	Quantity
Public Service	0
Standbys	19
Training	0



Type of Emergency	Quantity
Abrasion/Laceration	35
Burns	6
Cardiac Arrest	29
Cardiac Symptoms	187
Choking	9
CVA (Stroke)	59
Diabetic	54
Difficult breathing	180
DOA	8
Emergency transfer	202
Emotional problem	114
Fall victim	147
Fire call	53
Fracture/Injury	410

Type of Emergency	Quantity
Hemorrhaging	55
Maternity	1
MVA – Motorcycle	8
MVA – Cars/trucks	129
Nausea	80
Overdose	76
Pain	365
Pedestrian struck	20
Seizures	68
Syncope/vertigo	108
Unresponsive	85
Vomiting	87
Weakness	239
Other	74