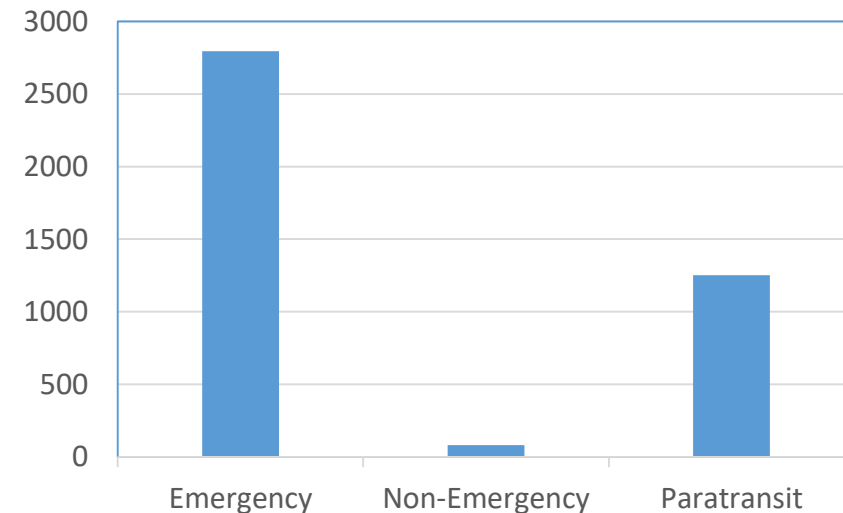


Ephrata Community Ambulance Association

Annual Operations Report

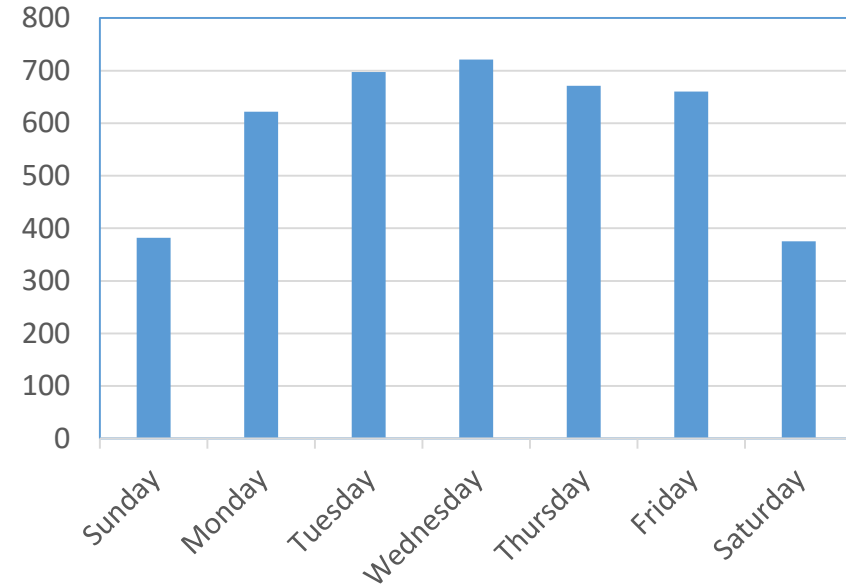
2021

Calls by Type	Quantity	%
Emergency	2795	67.7
Did Not Transport	354	12.7
Call Canceled	357	12.8
Non-Emergency	82	2.0
Transports	62	75.6
Standbys	20	24.4
Paratransit	1251	30.3
Total Calls	4128	

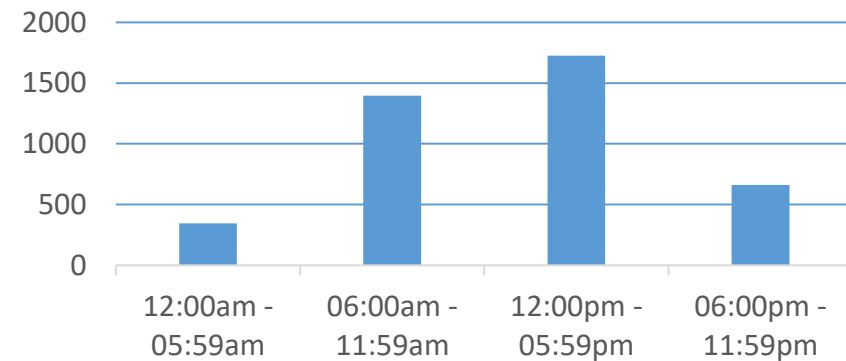


Time in Service = 3536 hours and 39 minutes

Calls by Day of Week	Quantity	%
Sunday	382	9.3
Monday	622	15.1
Tuesday	697	16.9
Wednesday	721	17.5
Thursday	671	16.3
Friday	660	16.0
Saturday	375	9.1



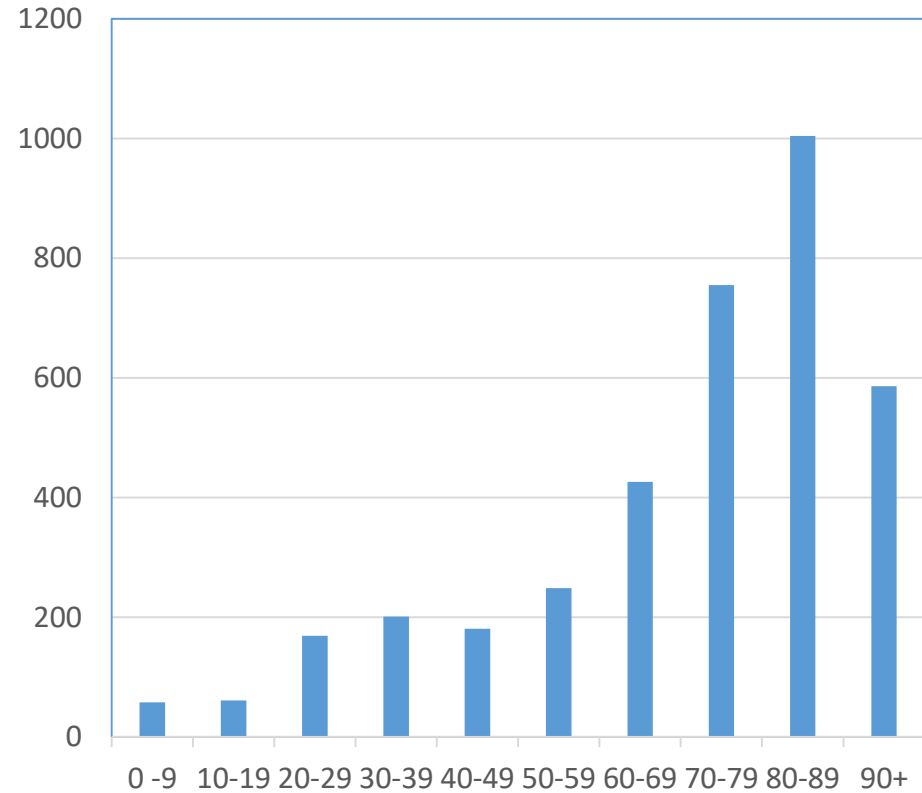
Calls by Time of Day	Quantity	%
12:00am – 05:59am	345	8.4
06:00am – 11:59am	1396	33.8
12:00pm – 05:59pm	1725	41.8
06:00pm – 11:59pm	662	16.0



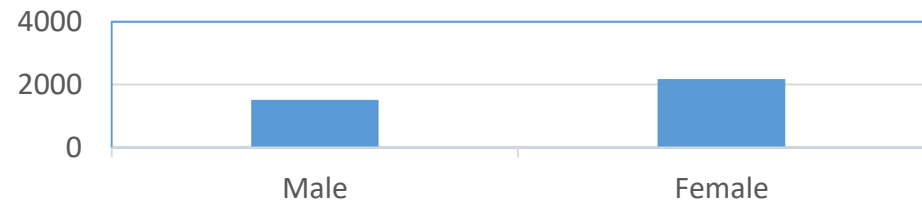
Call Location by Municipality	Quantity	%
Ephrata Borough	1879	45.3
Ephrata Township	1244	30.0
Akron Borough	206	5.0
Clay Township	196	4.7
West Earl Township	101	2.4
West Cocalico Township	25	0.6
Earl Township	11	0.3
East Cocalico Township	70	1.7
East Hempfield Township	70	1.7
Lancaster City	98	2.4
Other	248	6.0

Call Location by Location Type	Quantity	%
Residence	1749	42.4
Wellspring ECH	441	10.7
Other Hospitals	94	2.3
Extended Care Facilities	749	18.1
Doctor's Office	625	15.1
School	14	0.3
Business	175	4.2
Public Place	31	0.8
Recreation Site	21	0.5
Highway / Street	219	5.3
Other	10	0.2

Age of Patient	Quantity	%
Newborn – 9	58	1.6
10 – 19	61	1.7
20 – 29	169	4.6
30 – 39	201	5.4
40 – 49	181	4.9
50 – 59	249	6.7
60 – 69	426	11.5
70 – 79	755	20.5
80 – 89	1004	27.2
90 and over	586	15.9



Sex of Patient	Quantity	%
Male	1517	41.1
Female	2173	58.9



Ambulance Crew	Responses	%	Ambulance Unit	Mileage	%
First crew	2454	85.3	Ambulance #1	5992	20.4
Second crew	370	12.9	Ambulance #2	8651	29.5
Third crew	53	1.8	Ambulance #3	14693	50.1
Ambulances Total	2877		Total	29336	

Paratransit Van	Responses	%	Mileage	%
#1	595	47.6	7446	49.0
#2	238	19.0	2538	16.7
#3	418	33.4	5220	34.3
Vans Total	1251		15204	

Squad Vehicle	5	1828
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ECAA Totals	4128	46368
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Destination Hospital	Quantity	%
WellSpan Ephrata Community Hospital	1550	74.5
Lancaster General Hospital	370	17.8
UPMC Pinnacle Lititz	36	1.7
Hershey Medical Center	21	1.0
Reading Hospital & Medical Center	23	1.1
WellSpan York	13	0.6
WellSpan Good Samaritan	3	0.1
Lebanon VA	0	0.0
Helicopter Landing Zone	6	0.3
Other	59	2.8

Calls Assisted by Paramedics	Quantity	%
Medic 04-10/20 (WECH)	1394	89.5
Medic 04-30 (WECH)	48	3.1
Medic 04-40 (WECH)	58	3.7
Medic 85 (WCAA)	29	1.9
Medic 86 (NWEMS)	25	1.6
Medic 82 (MTAA)	4	0.3
Medic 06 (LEMSA)	0	0.0
Total	1558	

Calls Assisted by Fire Departments	Quantity	%
Station 12 (Akron)	51	9.8
Station 15 (Ephrata)	150	28.8
Station 16 (Lincoln)	120	23.1
Station 19 (Schoeneck)	9	1.7
Station 29 (West Earl)	36	6.9
Station 35 (Farmersville)	29	5.6
Others	125	24.0
Total	520	

Calls with non-ECAA BLS units	Quantity	%
Assisting non-ECAA BLS units	26	0.9
Covering for non-ECAA BLS units	126	4.5
Assisted by non-ECAA BLS units	20	0.7
Covered by non-ECAA BLS units	373	13.3

Calls Assisted by Police Departments	Quantity	%
Ephrata PD	540	74.8
West Earl PD	99	13.7
Northern Lancaster Regional PD	58	8.0
East Cocalico PD	17	2.4
Earl Twp	1	0.1
PA State Police	7	1.0
Total	722	

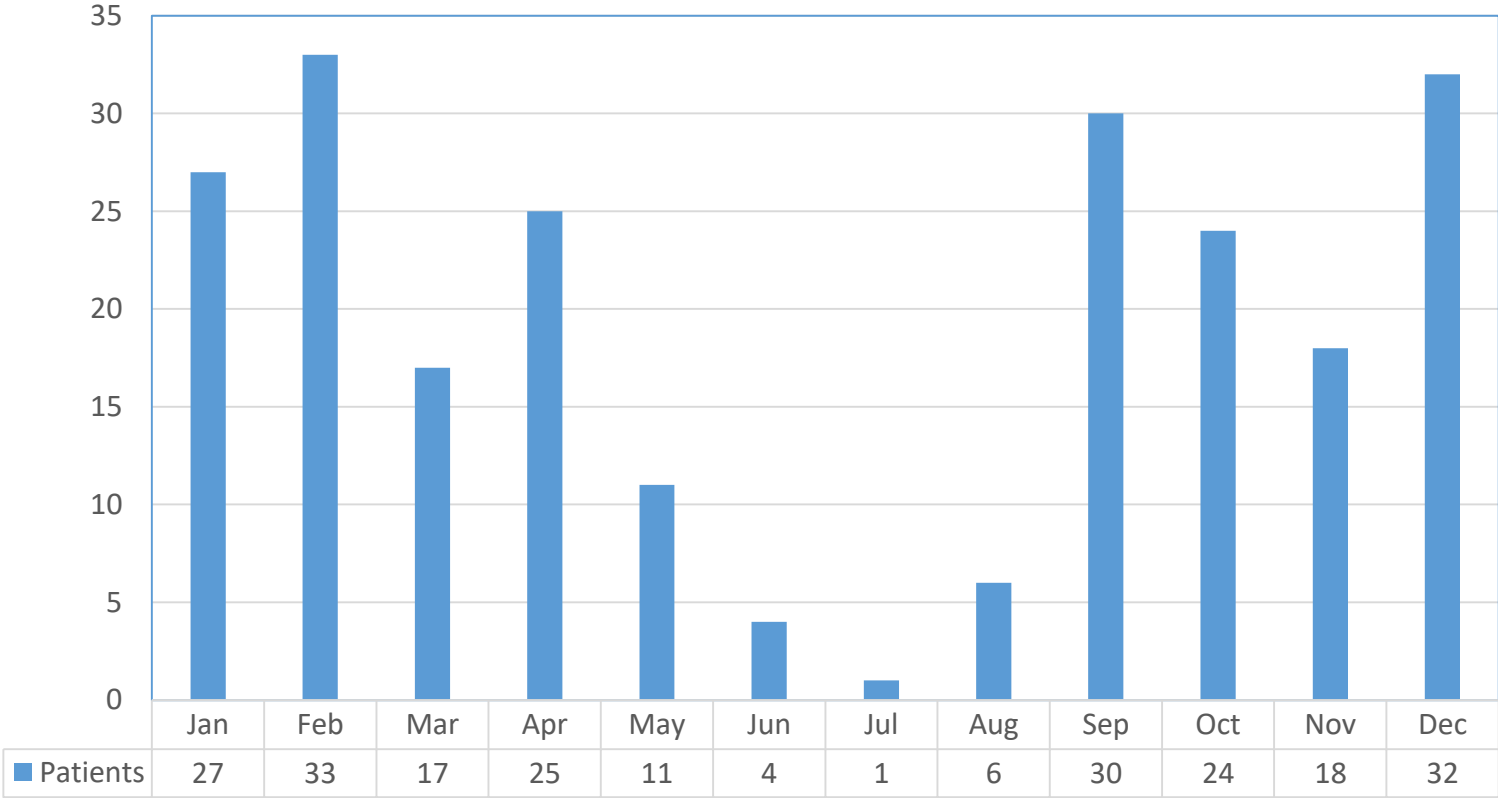
Call Crew Structure	Quantity	%
Paid	3617	87.6
Volunteer	160	3.9
Paid / Volunteer Combination	351	8.5

Type of Emergency	Quantity	%
Abrasion/Laceration	39	1.4
Burns	3	0.1
Cardiac Arrest	30	1.1
Cardiac Symptoms	162	5.8
Choking	5	0.2
CVA (Stroke)	78	2.8
Diabetic	34	1.2
Difficult breathing	184	6.6
DOA	8	0.3
Emergency transfer	97	3.5
Emotional problem	76	2.7
Fall victim	171	6.1
Fire call	59	2.1
Fracture/Injury	378	13.5

Type of Emergency	Quantity	%
Hemorrhaging	43	1.5
Maternity	3	0.1
MVA – Motorcycle	9	0.3
MVA – Cars/trucks	135	4.8
Nausea	132	4.7
Overdose	61	2.2
Pain	336	12.0
Pedestrian struck	14	0.5
Seizures	36	1.3
Syncope/vertigo	106	3.8
Unresponsive	105	3.8
Vomiting	118	4.2
Weakness	245	8.8
Other	128	4.6

COVID-19 Coronavirus Activity

COVID Positive Patients Transported



YTD = 228