

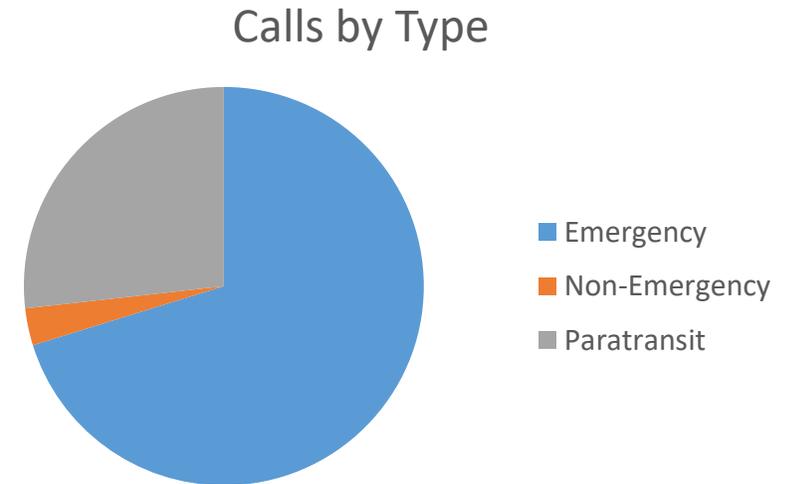
# Ephrata Community Ambulance Association

## Annual Operations Report 2023



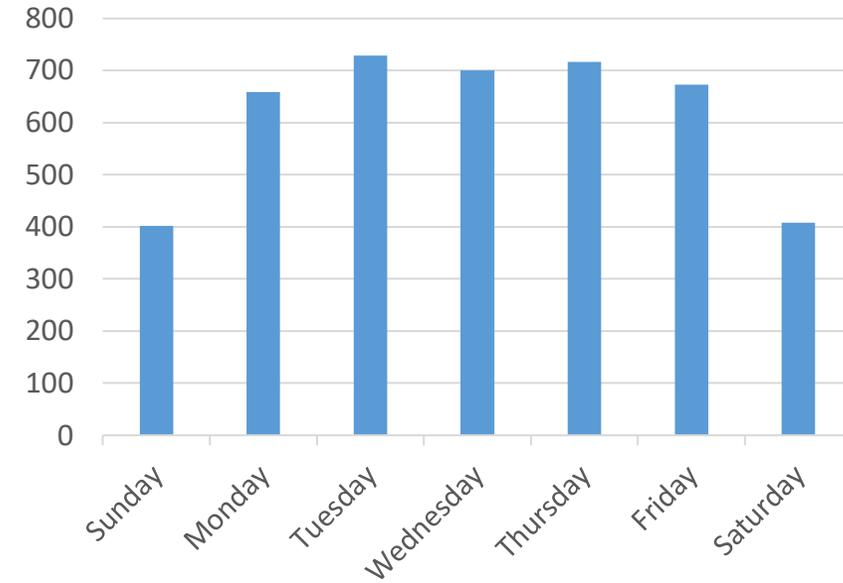
# ECAA Combined Operations Report

Calls by Type	Quantity	%
Emergency	3010	70.2
Did Not Transport	388	12.9
Call Canceled	350	11.6
Non-Emergency	129	3.0
Transports	96	74.4
Standbys	33	25.6
Paratransit	1148	26.8
<b>Total Calls</b>	<b>4287</b>	

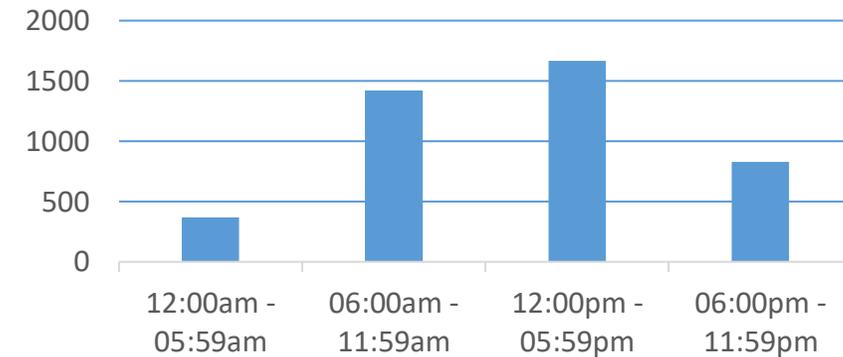


**Time in Service = 3712 hours and 59 minutes**

Calls by Day of Week	Quantity	%
Sunday	402	9.4
Monday	659	15.4
Tuesday	729	17.0
Wednesday	700	16.3
Thursday	716	16.7
Friday	673	15.7
Saturday	408	9.5



Calls by Time of Day	Quantity	%
12:00am – 05:59am	369	8.6
06:00am – 11:59am	1421	33.1
12:00pm – 05:59pm	1666	38.9
06:00pm – 11:59pm	831	19.4



Call Locations by Municipality	Quantity	%
Akron Borough	197	4.6
Clay Township	206	4.8
Earl Township	17	0.4
East Cocalico Township	65	1.5
Ephrata Borough	1987	46.3
Ephrata Township	1279	29.8
West Cocalico Township	30	0.7
West Earl Township	182	4.2
Other	324	7.6

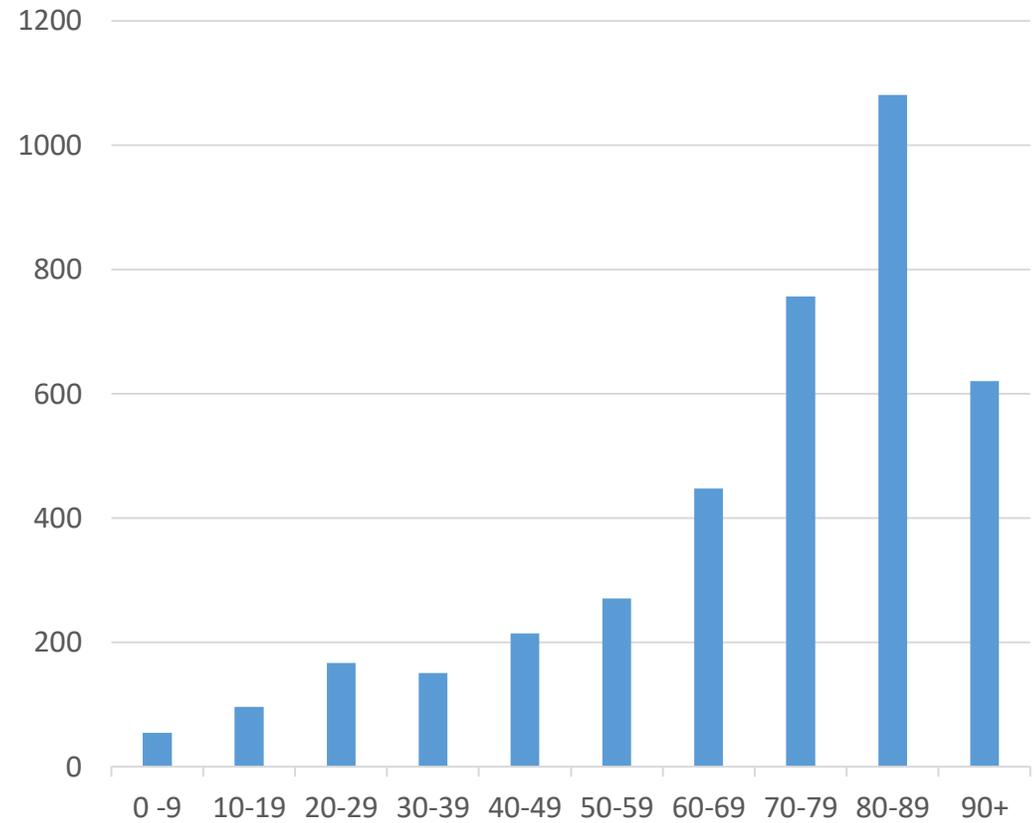
Ambulance Units	Mileage	%
Ambulance #1	8920	27.9
Ambulance #2	10968	34.3
Ambulance #3	12088	37.8
<b>Ambulances Total</b>	<b>31976</b>	

Paratransit Vans	Mileage	%
Van #1	6381	46.4
Van #2	4076	29.7
Van #3	3282	23.9
<b>Vans Total</b>	<b>13739</b>	

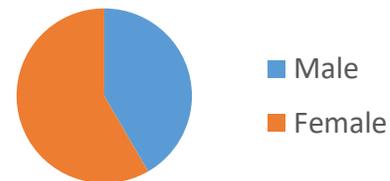
<b>Squad Vehicle</b>	<b>1526</b>
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<b>ECAA Totals</b>	<b>47241</b>
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Age of Patients	Quantity	%
Newborn – 9	55	1.4
10 – 19	96	2.5
20 – 29	167	4.3
30 – 39	151	3.9
40 – 49	215	5.6
50 – 59	271	7.0
60 – 69	448	11.6
70 – 79	757	19.6
80 – 89	1081	28.0
90 and over	621	16.1



Gender of Patient	Quantity	%
Male	1609	41.7
Female	2253	58.3



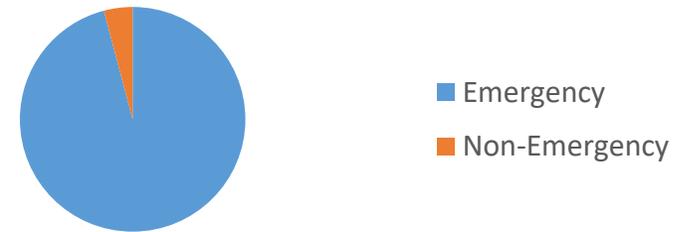


# EMS Operations Report

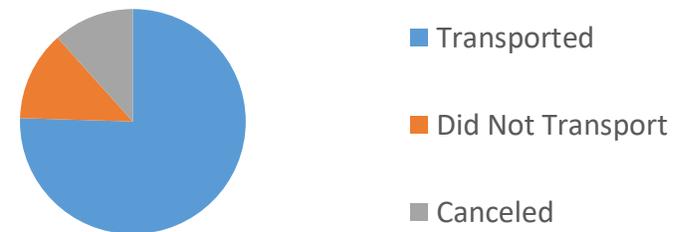


Calls by Type	Quantity	%
Emergency	3010	95.9
Did Not Transport	388	12.9
Call Canceled	350	11.6
Non-Emergency	129	4.1
Transports	96	74.4
Standbys	33	25.6
<b>Total Calls</b>	<b>3139</b>	

Calls by Type

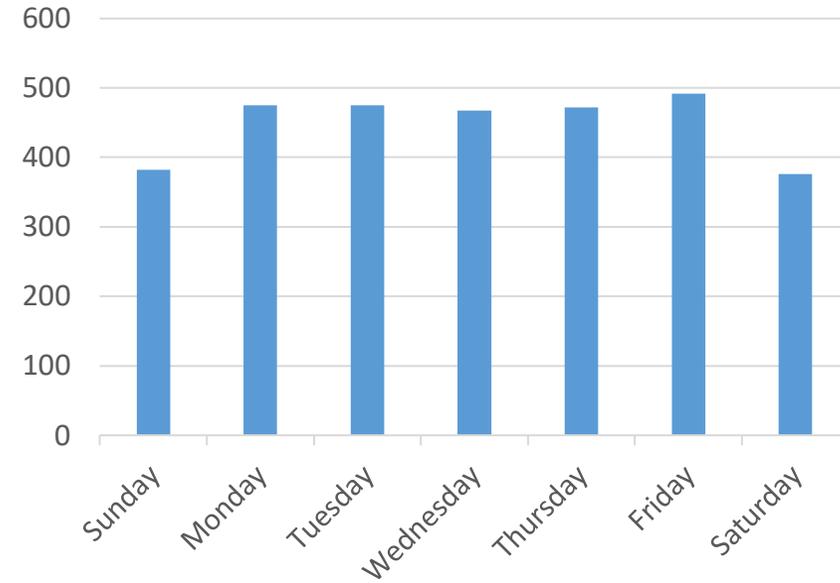


Emergencies by Transport Type

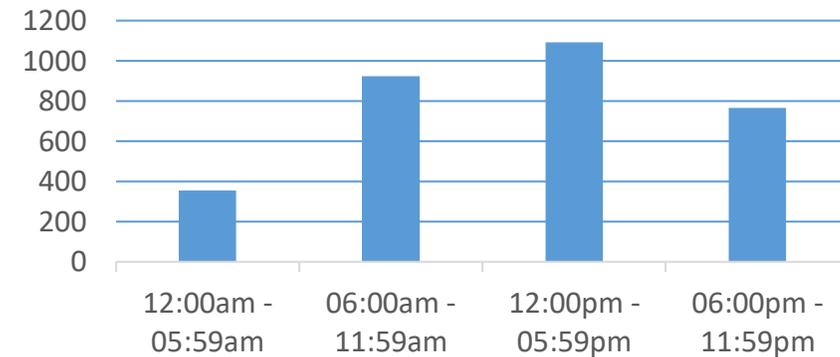


**Time in Service = 2622 hours and 18 minutes**

Calls by Day of Week	Quantity	%
Sunday	382	12.2
Monday	475	15.1
Tuesday	475	15.1
Wednesday	467	14.9
Thursday	472	15.0
Friday	492	15.7
Saturday	376	12.0



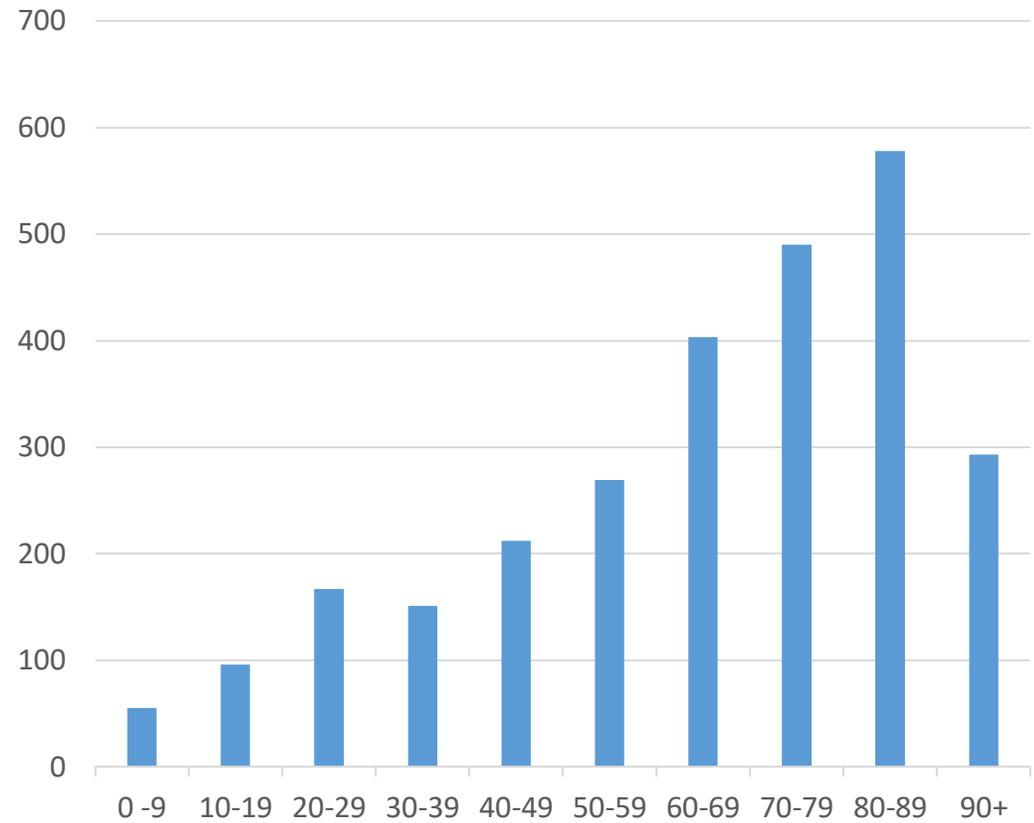
Calls by Time of Day	Quantity	%
12:00am – 05:59am	357	11.4
06:00am – 11:59am	923	29.4
12:00pm – 05:59pm	1093	34.8
06:00pm – 11:59pm	766	24.4



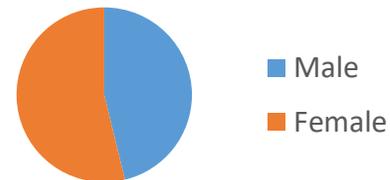
Call Locations by Municipality	Quantity	%
Akron Borough	196	6.2
Clay Township	205	6.5
Earl Township	16	0.5
East Cocalico Township	59	1.9
Ephrata Borough	1520	48.4
Ephrata Township	924	29.4
West Cocalico Township	30	1.0
West Earl Township	127	4.0
Other	62	2.0

Call Locations by Location Type	Quantity	%
Residences	1690	53.8
WellSpan ECH	112	3.6
Other Hospitals	18	0.6
WellSpan Urgent Care	9	0.3
LGH Urgent Care	92	2.9
Extended Care Facilities	472	15.0
Doctors Offices	178	5.7
Retail Stores	97	3.1
Other Businesses	83	2.6
Schools	22	0.7
Highways / Streets	260	8.3
Recreation Sites	33	1.1
Other Public Places	41	1.3
Other	32	1.0

Age of Patients	Quantity	%
Newborn – 9	55	2.0
10 – 19	96	3.5
20 – 29	167	6.2
30 – 39	151	5.6
40 – 49	212	7.8
50 – 59	269	9.9
60 – 69	403	14.8
70 – 79	490	18.1
80 – 89	578	21.3
90 and over	293	10.8



Gender of Patient	Quantity	%
Male	1254	46.2
Female	1460	53.8

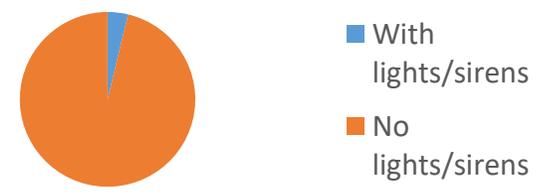


Ambulance Crews	Responses	%	Ambulance Units	Mileage	%
First crew	2608	83.1	Ambulance #1	8920	27.9
Second crew	466	14.8	Ambulance #2	10968	34.3
Third crew	65	2.1	Ambulance #3	12088	37.8
<b>Ambulances Total</b>	<b>3139</b>		<b>Total</b>	<b>31976</b>	

<b>Squad Vehicle</b>	<b>4</b>	<b>1526</b>
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<b>EMS Totals</b>	<b>3143</b>	<b>33502</b>
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Transport Modes	Quantity
With emergency lights and sirens	89
No emergency lights and sirens	2268



Destination Hospitals	Quantity	%
WellSpan Ephrata Community Hospital	1758	74.3
WellSpan Good Samaritan Hospital	0	0.0
WellSpan York Hospital	4	0.2
Lancaster General Hospital	397	16.8
Penn State Health Lancaster Medical Center	8	0.3
UPMC Pinnacle Lititz	49	2.1
Reading Hospital & Medical Center	33	1.4
Penn State Hershey Medical Center	13	0.5
Lebanon VA Hospital	0	0.0
Helicopter Landing Zone	18	0.8
Other	85	3.6

Calls Assisted by Paramedics	Quantity	%
Medic 04-1/10/20	1418	88.8
Medic 04-30	73	4.6
Medic 04-40	67	4.2
Medic 85	26	1.6
Medic 86	6	0.4
Medic 82	5	0.3
Medic 06	2	0.1
<b>Total</b>	<b>1597</b>	

Calls Assisted by Fire Departments	Quantity
Station 12 (Akron)	42
Station 14 (Durlach/Mt. Airy)	14
Station 15 (Ephrata)	161
Station 16 (Lincoln)	99
Station 19 (Schoeneck)	15
Station 29 (West Earl)	23
Station 35 (Farmersville)	26
Other Stations	86

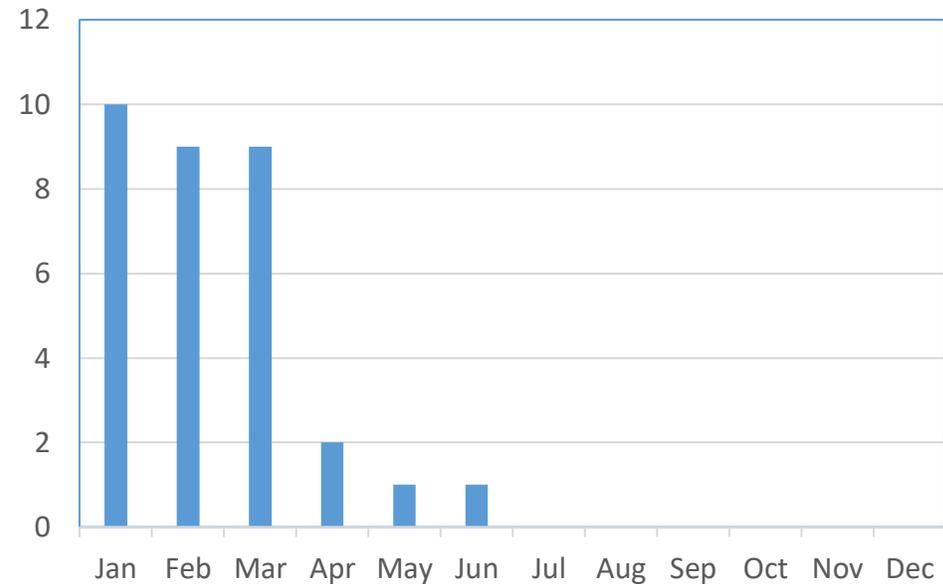
Calls with non-ECAA BLS units	Quantity	%
Assisting non-ECAA BLS units	41	1.4
Covering for non-ECAA BLS units	135	4.5
Assisted by non-ECAA BLS units	22	0.7
Covered by non-ECAA BLS units	247	8.2

Calls Assisted by Police Departments	Quantity	%
Ephrata PD	523	70.0
West Earl PD	128	17.1
Northern Lancaster Regional PD	55	7.4
East Cocalico PD	30	4.0
Earl Twp	5	0.7
PA State Police	6	0.8

Crew Structures	Quantity	%
Paid	2801	89.2
Volunteer	175	5.6
Paid / Vol Combination	163	5.2

## COVID-19 Coronavirus Activity

COVID Positive Patients Transported



YTD = 32

Type of Emergency	Quantity	%
Abrasion/Laceration	68	2.3
Burns	4	0.1
Cardiac Arrest	31	1.0
Cardiac Symptoms	205	6.8
Choking	2	0.1
CVA (Stroke)	84	2.8
Diabetic	38	1.3
Difficult breathing	155	5.1
DOA	8	0.3
Emergency transfer	31	1.0
Emotional problem	99	3.3
Fall victim	236	7.8
Fire call	41	1.4
Fracture/Injury	363	12.1

Type of Emergency	Quantity	%
Hemorrhaging	49	1.6
Maternity	1	0.0
MVA – Motorcycle	19	0.6
MVA – Cars/trucks	151	5.0
Nausea	160	5.3
Overdose	39	1.3
Pain	368	12.2
Pedestrian struck	23	0.8
Seizures	44	1.5
Syncope/vertigo	117	3.9
Unresponsive	96	3.2
Vomiting	147	4.9
Weakness	321	10.7
Other	110	3.7

# Paratransit Operations Report

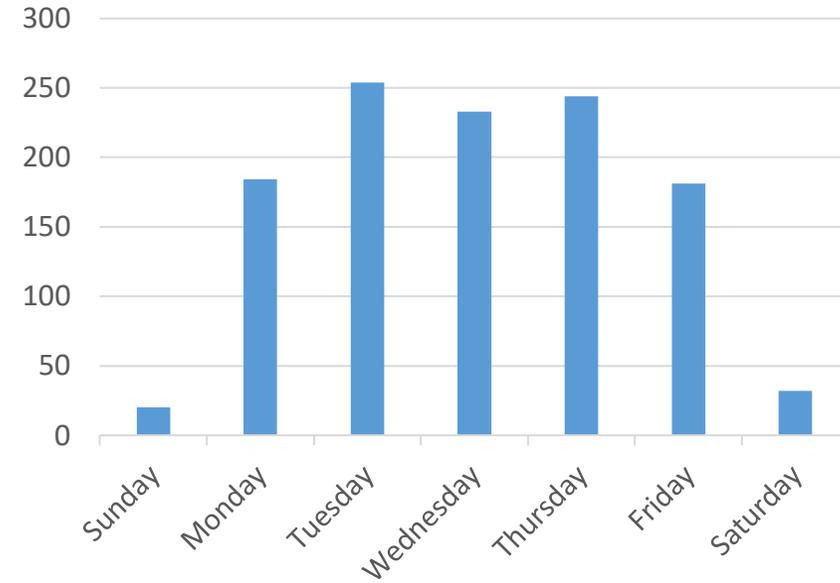
Paratransit Calls

1148

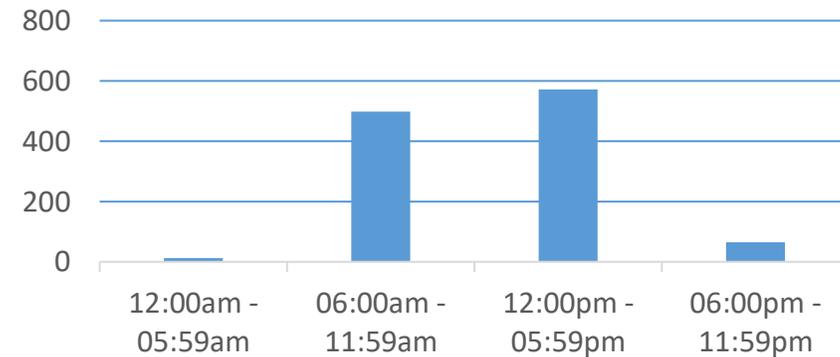


Time in Service = 1090 hours and 41 minutes

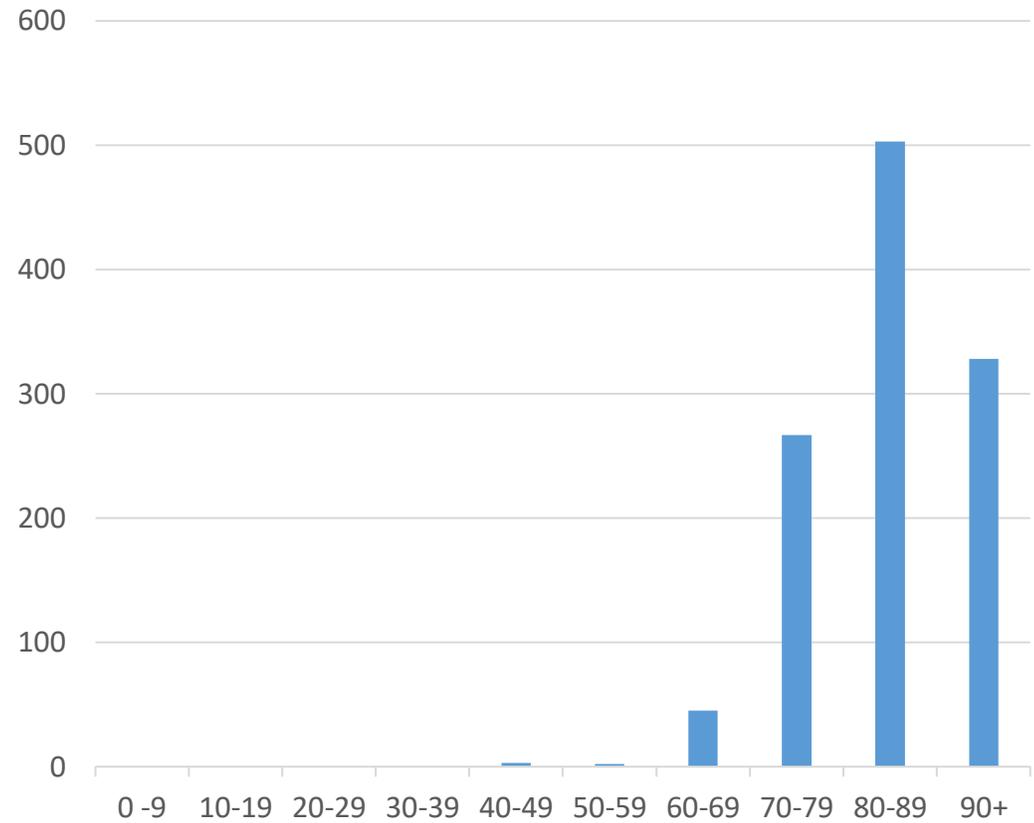
Calls by Day of Week	Quantity	%
Sunday	20	1.7
Monday	184	16.0
Tuesday	254	22.1
Wednesday	233	20.3
Thursday	244	21.3
Friday	181	15.8
Saturday	32	2.8



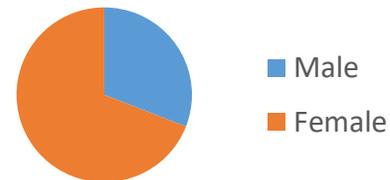
Calls by Time of Day	Quantity	%
12:00am – 05:59am	12	1.0
06:00am – 11:59am	498	43.4
12:00pm – 05:59pm	573	49.9
06:00pm – 11:59pm	65	5.7



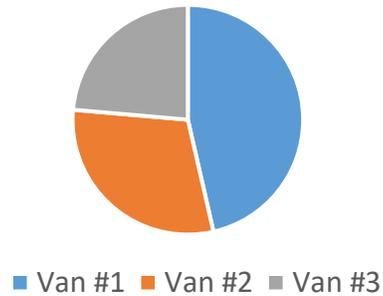
Age of Patients	Quantity	%
Newborn – 9	0	0.0
10 – 19	0	0.0
20 – 29	0	0.0
30 – 39	0	0.0
40 – 49	3	0.3
50 – 59	2	0.2
60 – 69	45	3.9
70 – 79	267	23.3
80 – 89	503	43.8
90 and over	328	28.6



Gender of Patient	Quantity	%
Male	355	30.9
Female	793	69.1



Paratransit Vans	Calls	%	Mileage	%
Van #1	533	46.4	6381	46.4
Van #2	344	30.0	4076	29.7
Van #3	271	23.6	3282	23.9
<b>Vans Total</b>	<b>1148</b>		<b>13739</b>	



Call Locations by Municipality	Quantity	%
Akron Borough	1	0.1
Clay Township	1	0.1
Earl Township	1	0.1
East Cocalico Township	6	0.5
Ephrata Borough	467	40.7
Ephrata Township	355	30.9
West Cocalico Township	0	0.0
West Earl Township	55	4.8
Other	262	22.8

Call Locations by Location Type	Quantity	%
Residences	29	2.5
WellSpan ECH	330	28.7
Lancaster General Hospital	80	7.0
LGH Health Campus	45	3.9
Other Hospitals	5	0.4
Extended Care Facilities	346	30.1
Doctors Offices	313	27.3
Other	0	0.0

ECF Origins/Destinations	Quantity	%
Ephrata Manor	469	58.5
Fairmount Rest Home	134	16.7
Faithful Living	9	1.1
Gardens at Stevens	24	3.0
Garden Spot Village	9	1.1
Keystone Villa	28	3.5
Lincoln Christian Home	0	0.0
Maple Farm Nursing Center	83	10.3
Zerbe Sisters Nursing Center	19	2.4
Other	27	3.4