

Ephrata Community Ambulance Association

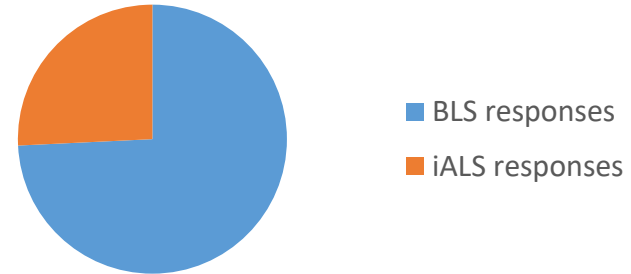
Annual Operations Report
YTD through November 2024



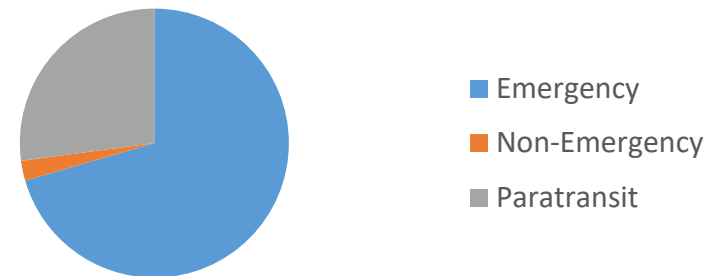
ECAA Combined Operations Report

Calls by Type	Quantity	%
Emergency	2713	70.5
Basic Life Support	2013	74.2
Intermediate Advanced Life Support	700	25.8
Did Not Transport	316	11.6
Call Canceled	254	9.4
Non-Emergency	92	2.4
Transports	69	75.0
Standbys	23	25.0
Paratransit	1043	27.1
Total Calls	3848	

Emergency Calls

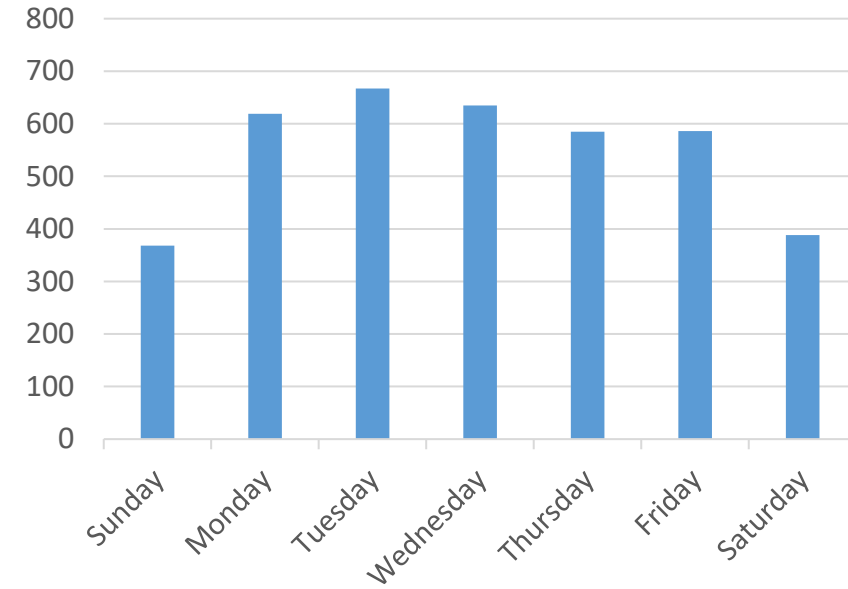


Calls by Type

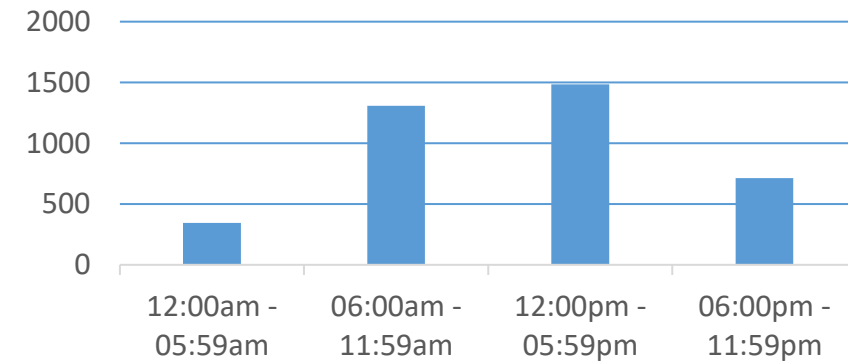


Time in Service = 3440 hours and 44 minutes

Calls by Day of Week	Quantity	%
Sunday	368	9.6
Monday	619	16.1
Tuesday	667	17.3
Wednesday	635	16.5
Thursday	585	15.2
Friday	586	15.2
Saturday	388	10.1



Calls by Time of Day	Quantity	%
12:00am – 05:59am	344	8.9
06:00am – 11:59am	1308	34.0
12:00pm – 05:59pm	1484	38.6
06:00pm – 11:59pm	712	18.5



Call Locations by Municipality	Quantity	%
Akron Borough	169	4.4
Clay Township	205	5.3
Earl Township	11	0.3
East Cocalico Township	51	1.3
Ephrata Borough	1734	45.1
Ephrata Township	1266	32.9
West Cocalico Township	25	0.6
West Earl Township	99	2.6
Other	288	7.5

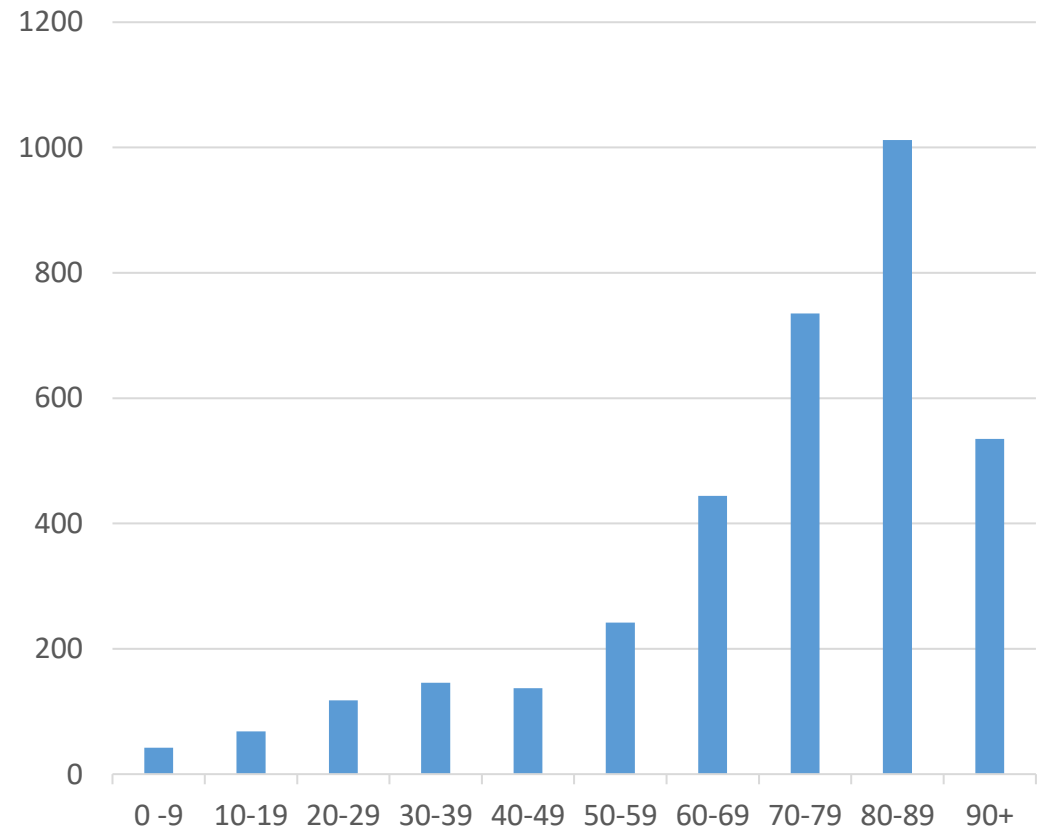
Ambulance Units	Mileage	%
Ambulance #1	10857	36.8
Ambulance #2	8727	29.6
Ambulance #3	9884	33.5
Ambulances Total	29468	

Paratransit Vans	Mileage	%
Van #1	2234	15.0
Van #2	22779	18.7
Van #3	9837	66.2
Vans Total	14850	

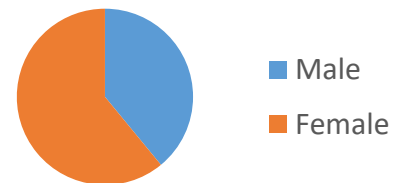
Squad Vehicle	1689
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ECAA Totals	46007
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Age of Patients	Quantity	%
Newborn – 9	42	1.2
10 – 19	68	2.0
20 – 29	118	3.4
30 – 39	146	4.2
40 – 49	137	3.9
50 – 59	242	7.0
60 – 69	444	12.8
70 – 79	735	21.1
80 – 89	1012	29.1
90 and over	535	15.4



Gender of Patient	Quantity	%
Male	1358	39.0
Female	2121	61.0



Crew Structures	Quantity	%
Paid	3389	88.1
Volunteer	150	3.9
Paid / Vol Combination	309	8.0

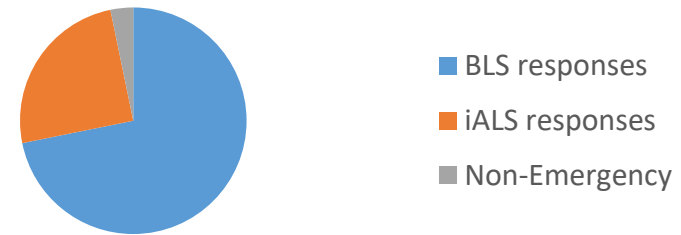


EMS Operations Report

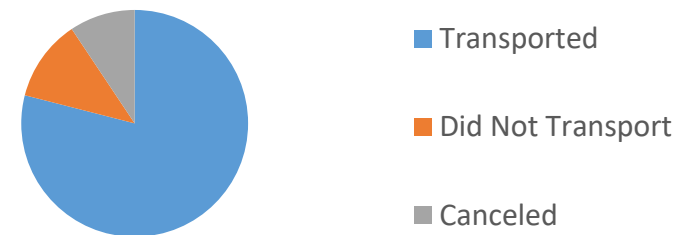


Calls by Type	Quantity	%
Emergency	2713	96.4
Basic Life Support	2013	74.2
Intermediate Advanced Life Support	700	25.8
Did Not Transport	316	11.9
Call Canceled	254	9.6
Non-Emergency	92	3.6
Transports	69	75.8
Standbys	23	24.2
Total Calls	2805	

Calls by Type

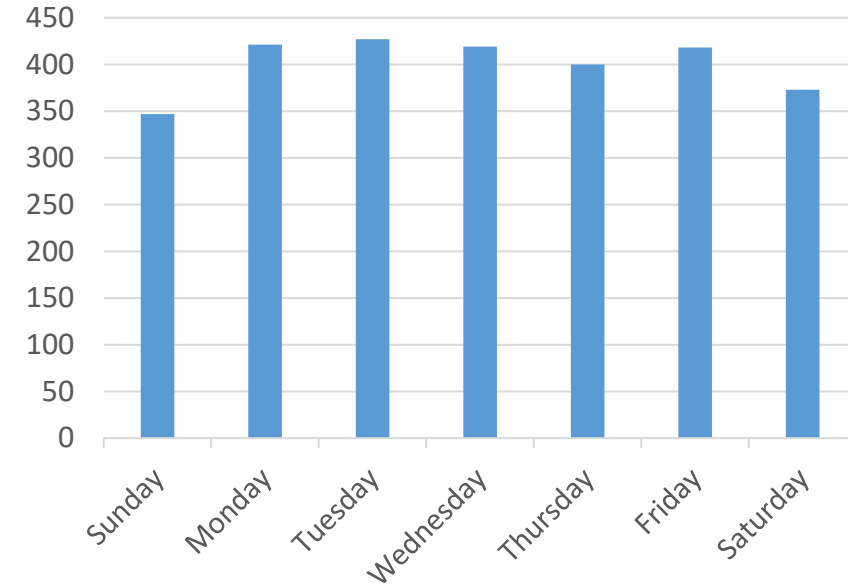


Emergencies by Transport Type

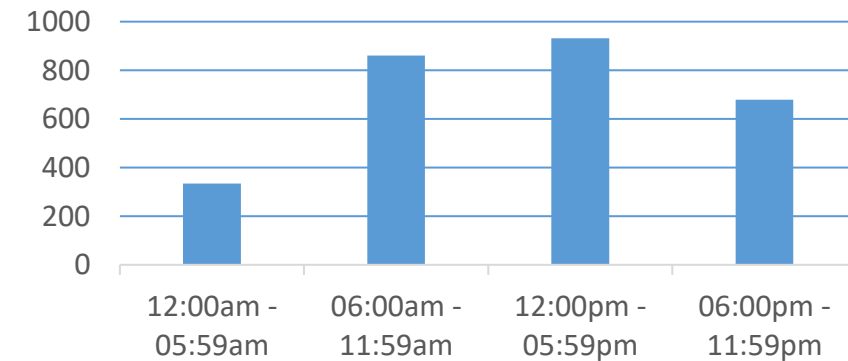


Time in Service = 2459 hours and 51 minutes

Calls by Day of Week	Quantity	%
Sunday	347	12.4
Monday	421	15.0
Tuesday	427	15.2
Wednesday	419	14.9
Thursday	400	14.3
Friday	418	14.9
Saturday	373	13.3



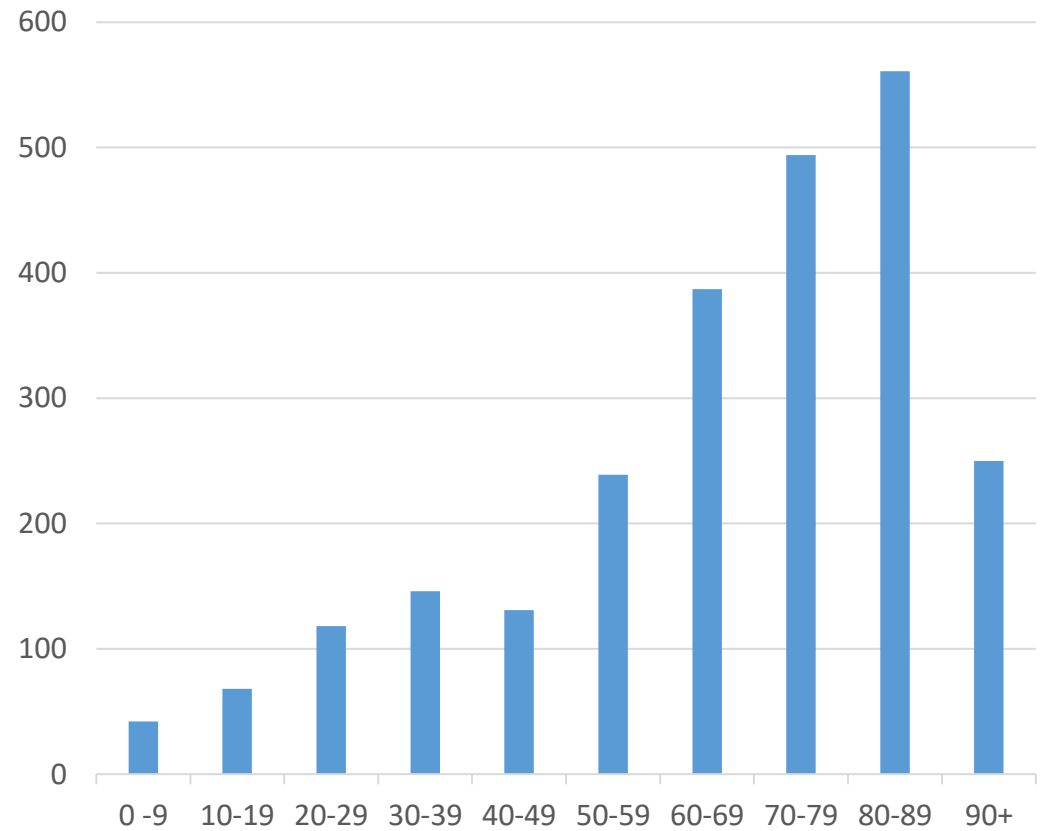
Calls by Time of Day	Quantity	%
12:00am – 05:59am	334	11.9
06:00am – 11:59am	860	30.7
12:00pm – 05:59pm	932	33.2
06:00pm – 11:59pm	679	24.2



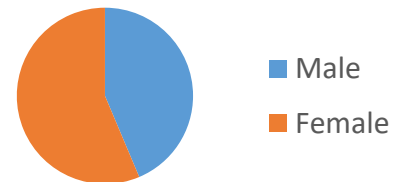
Call Locations by Municipality	Quantity	%
Akron Borough	168	6.0
Clay Township	201	7.2
Earl Township	11	0.4
East Cocalico Township	45	1.6
Ephrata Borough	1333	47.5
Ephrata Township	78	31.3
West Cocalico Township	23	0.8
West Earl Township	78	2.8
Other	68	2.4

Call Locations by Location Type	Quantity	%
Residences	1474	52.5
WellSpan ECH	71	2.5
Other Hospitals	12	0.4
WellSpan Urgent Care	12	0.4
LGH Urgent Care	68	2.4
Extended Care Facilities	504	18.0
Doctors Offices	160	5.7
Retail Stores	149	5.3
Other Businesses	64	2.3
Schools	22	0.8
Highways / Streets	209	7.5
Recreation Sites	19	0.7
Other Public Places	25	0.9
Other	16	0.6

Age of Patients	Quantity	%
Newborn – 9	42	1.7
10 – 19	68	2.8
20 – 29	118	4.8
30 – 39	146	6.0
40 – 49	131	5.4
50 – 59	239	9.8
60 – 69	387	15.9
70 – 79	494	20.3
80 – 89	561	23.0
90 and over	250	10.3



Gender of Patient	Quantity	%
Male	1063	43.6
Female	1373	56.4

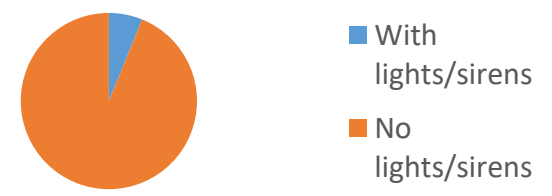


Ambulance Crews	Responses	%	Ambulance Units	Mileage	%
First crew	2235	79.7	Ambulance #1	10857	36.8
Second crew	539	19.2	Ambulance #2	8827	29.6
Third crew	31	1.1	Ambulance #3	9884	33.5
Ambulances Total	2805		Total	29468	

Squad Vehicle	3	1689
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EMS Totals	2808	31157
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Transport Modes	Quantity
With emergency lights and sirens	128
No emergency lights and sirens	1947



Destination Hospitals	Quantity	%
WellSpan Ephrata Community Hospital	1539	73.5
WellSpan Good Samaritan Hospital	1	0.0
WellSpan York Hospital	1	0.0
Lancaster General Hospital	383	18.3
Penn State Health Lancaster Medical Center	14	0.7
UPMC Pinnacle Lititz	44	2.1
Reading Hospital & Medical Center	29	1.4
Penn State Hershey Medical Center	9	0.4
Lebanon VA Hospital	0	0.0
Helicopter Landing Zone	6	0.3
Other	68	3.2

Calls Assisted by Paramedics	Quantity	%
Medic 04-10/20	1127	88.9
Medic 04-30	45	3.5
Medic 04-40	55	4.3
Medic 85	35	2.8
Medic 86	0	0.0
Medic 82	3	0.2
Medic 06	3	0.2
Total	1268	

Calls Assisted by Fire Departments	Quantity
Station 12 (Akron)	40
Station 14 (Durlach/Mt. Airy)	12
Station 15 (Ephrata)	145
Station 16 (Lincoln)	99
Station 19 (Schoeneck)	12
Station 29 (West Earl)	20
Station 35 (Farmersville)	30
Other Stations	55

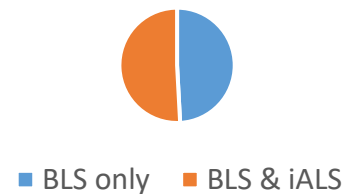
Calls with non-ECAA BLS units	Quantity	%
Assisting non-ECAA BLS units	33	1.2
Covering for non-ECAA BLS units	128	4.7
Assisted by non-ECAA BLS units	25	0.9
Covered by non-ECAA BLS units	302	11.1

Calls Assisted by Police Departments	Quantity	%
Ephrata PD	462	70.0
West Earl PD	87	13.2
Northern Lancaster Regional PD	81	12.3
East Cocalico PD	14	2.1
Earl Twp	1	0.2
PA State Police	15	2.3

Crew Structures	Quantity	%
Paid	2368	84.4
Volunteer	131	4.7
Paid / Vol Combination	306	10.9

iALS Call Outcomes	Quantity	%
BLS Treatment	347	49.2
BLS & iALS treatment	359	50.8

iALS Call Outcomes



Type of Emergency	Quantity	%
Abrasion/Laceration	74	2.7
Burns	3	0.1
Cardiac Arrest	29	1.1
Cardiac Symptoms	219	8.1
Choking	5	0.2
CVA (Stroke)	78	2.9
Diabetic	52	1.9
Difficult breathing	159	5.9
DOA	4	0.1
Emergency transfer	11	0.4
Emotional problem	75	2.8
Fall victim	325	12.0
Fire call	49	1.8
Fracture/Injury	218	8.0

Type of Emergency	Quantity	%
Hemorrhaging	63	2.3
Maternity	2	0.1
MVA – Motorcycle	13	0.5
MVA – Cars/trucks	138	5.1
Nausea	142	5.2
Overdose	40	1.5
Pain	271	10.0
Pedestrian struck	13	0.5
Seizures	46	1.7
Syncope/vertigo	92	3.4
Unresponsive	106	3.9
Vomiting	154	5.7
Weakness	237	8.7
Other	95	3.5

Paratransit Operations Report

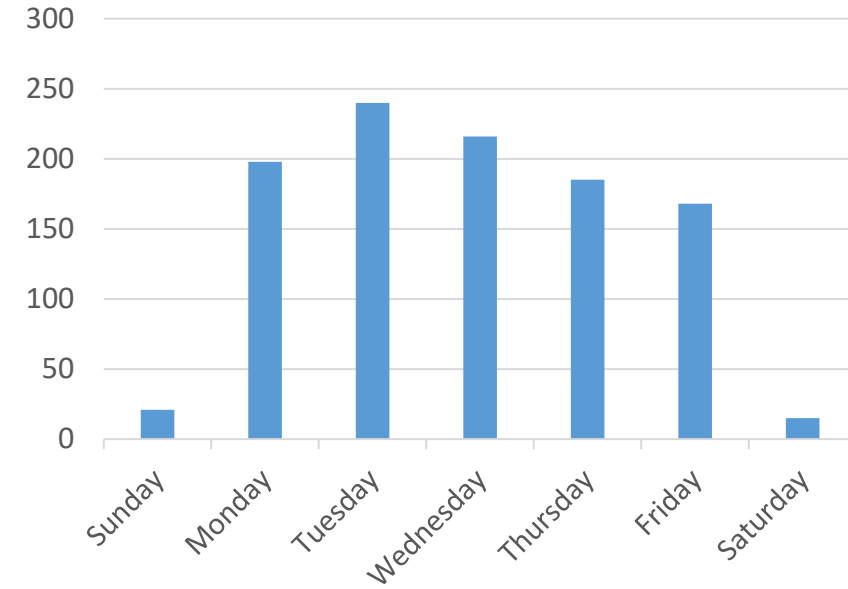
Paratransit Calls

1043

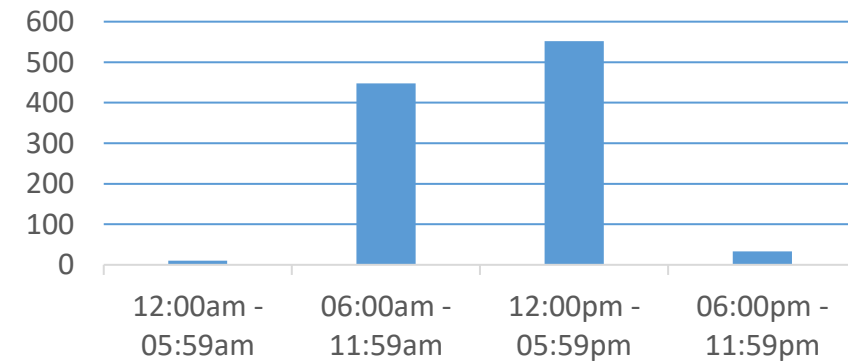


Time in Service = 980 hours and 53 minutes

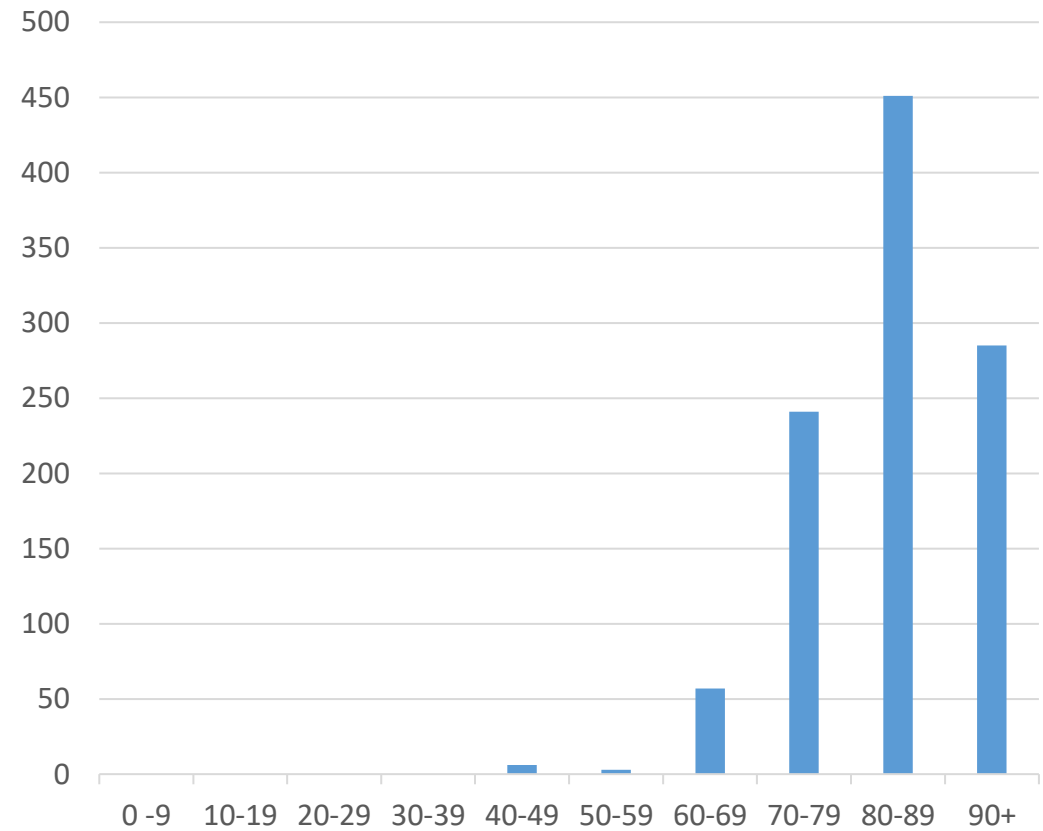
Calls by Day of Week	Quantity	%
Sunday	21	2.0
Monday	198	19.0
Tuesday	240	23.0
Wednesday	216	20.7
Thursday	185	17.7
Friday	168	16.1
Saturday	15	1.4



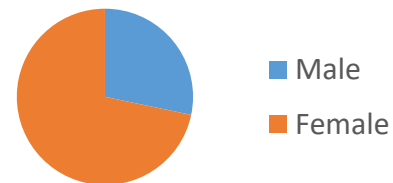
Calls by Time of Day	Quantity	%
12:00am – 05:59am	10	1.0
06:00am – 11:59am	448	43.0
12:00pm – 05:59pm	552	52.9
06:00pm – 11:59pm	33	3.2



Age of Patients	Quantity	%
Newborn – 9	0	0.0
10 – 19	0	0.0
20 – 29	0	0.0
30 – 39	0	0.0
40 – 49	6	0.6
50 – 59	3	0.3
60 – 69	57	5.5
70 – 79	241	23.1
80 – 89	451	43.2
90 and over	285	27.3



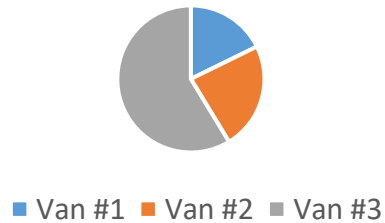
Gender of Patient	Quantity	%
Male	295	28.3
Female	748	71.7



Paratransit Vans	Calls	%	Mileage	%
Van #1	185	17.7	2234	15.0
Van #2	246	23.6	2779	18.7
Van #3	612	58.7	9837	66.2
Vans Total	949		14850	

Call Locations by Municipality	Quantity	%
Akron Borough	1	0.1
Clay Township	4	0.4
Earl Township	0	0.0
East Cocalico Township	6	0.6
Ephrata Borough	401	38.4
Ephrata Township	388	37.2
West Cocalico Township	2	0.2
West Earl Township	21	2.0
Other	220	21.1

Calls by Vehicle



Crew Structures	Quantity	%
Paid	1021	97.9
Volunteer	19	1.8
Paid / Vol Combination	3	0.3

Call Locations by Location Type	Quantity	%
Residences	29	2.8
WellSpan ECH	271	25.8
Lancaster General Hospital	62	5.9
LGH Health Campus	42	4.0
Other Hospitals	6	0.6
Extended Care Facilities	340	32.4
Doctors Offices	297	28.3
Other	3	0.3

ECF Origins/Destinations	Quantity	%
Ephrata Manor	484	75.2
Fairmount Rest Home	28	4.3
Faithful Living	0	0.0
Gardens at Stevens	0	0.0
Garden Spot Village	2	0.3
Keystone Villa	12	1.9
Lincoln Christian Home	0	0.0
Maple Farm Nursing Center	109	16.9
Zerbe Sisters Nursing Center	0	0.0
Other	9	1.4