

Ephrata Community Ambulance Association

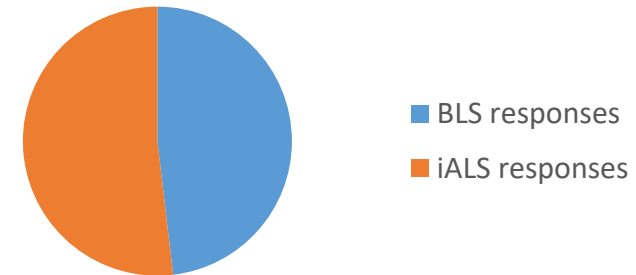
Annual Operations Report
YTD through March 2025



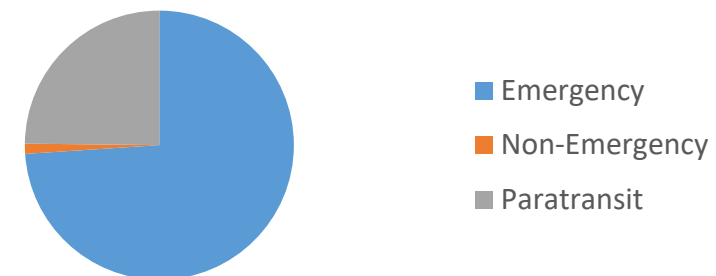
ECAA Combined Operations Report

| Calls by Type | Quantity | % |
|------------------------------------|-------------|-------|
| Emergency | 852 | 74.0 |
| Basic Life Support | 413 | 48.5 |
| Intermediate Advanced Life Support | 445 | 52.2 |
| Did Not Transport | 82 | 9.6 |
| Call Canceled | 95 | 11.2 |
| Non-Emergency | 14 | 1.2 |
| Transports | 14 | 100.0 |
| Standbys | 0 | 0.0 |
| Paratransit | 286 | 24.8 |
| Total Calls | 1152 | |

Emergency Calls

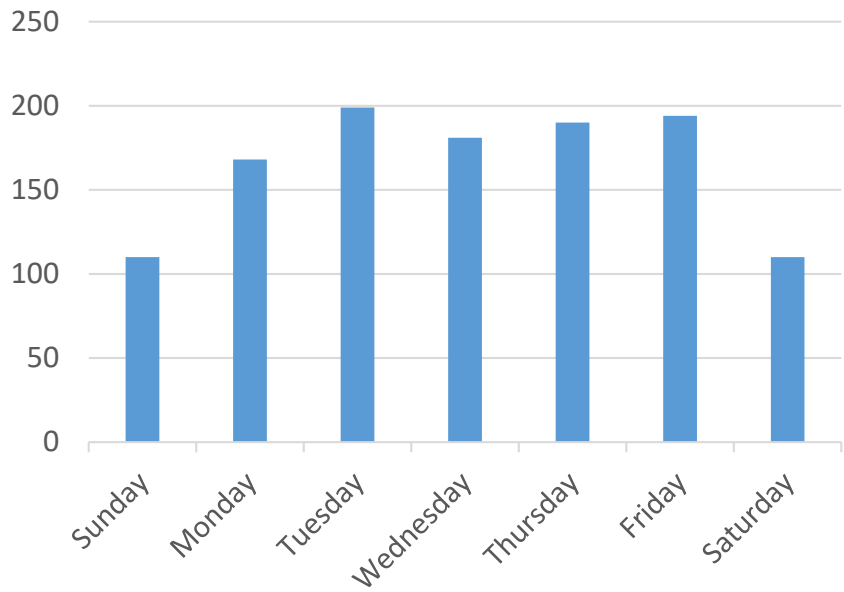


Calls by Type

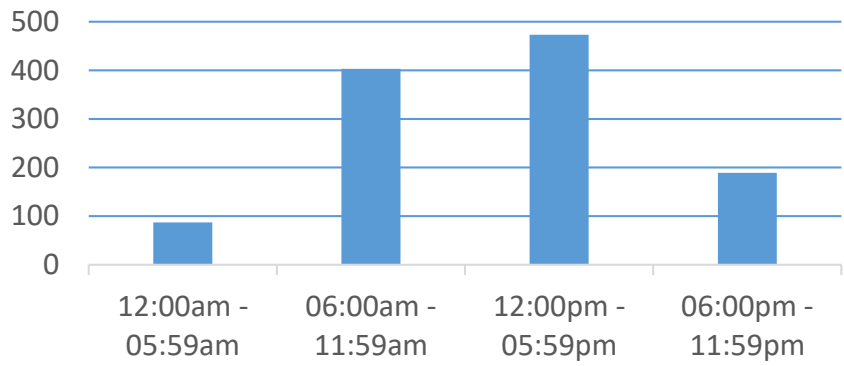


Time in Service = 1017 hours and 36 minutes

| Calls by Day of Week | Quantity | % |
|----------------------|----------|------|
| Sunday | 110 | 9.5 |
| Monday | 168 | 14.6 |
| Tuesday | 199 | 17.3 |
| Wednesday | 181 | 15.7 |
| Thursday | 190 | 16.5 |
| Friday | 194 | 16.8 |
| Saturday | 110 | 9.5 |



| Calls by Time of Day | Quantity | % |
|----------------------|----------|------|
| 12:00am – 05:59am | 87 | 7.6 |
| 06:00am – 11:59am | 403 | 35.0 |
| 12:00pm – 05:59pm | 473 | 41.1 |
| 06:00pm – 11:59pm | 189 | 16.4 |



| Call Locations by Municipality | Quantity | % |
|--------------------------------|----------|------|
| Akron Borough | 72 | 6.3 |
| Clay Township | 62 | 5.4 |
| Earl Township | 9 | 0.8 |
| East Cocalico Township | 19 | 1.6 |
| Ephrata Borough | 529 | 45.9 |
| Ephrata Township | 343 | 29.8 |
| West Cocalico Township | 7 | 0.6 |
| West Earl Township | 37 | 3.2 |
| Other | 74 | 6.4 |

| Ambulance Units | Mileage | % |
|-------------------------|-------------|------|
| Ambulance #1 | 1658 | 20.2 |
| Ambulance #2 | 4696 | 57.1 |
| Ambulance #3 | 1872 | 22.8 |
| Ambulances Total | 8226 | |

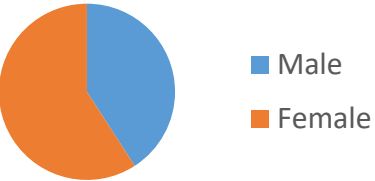
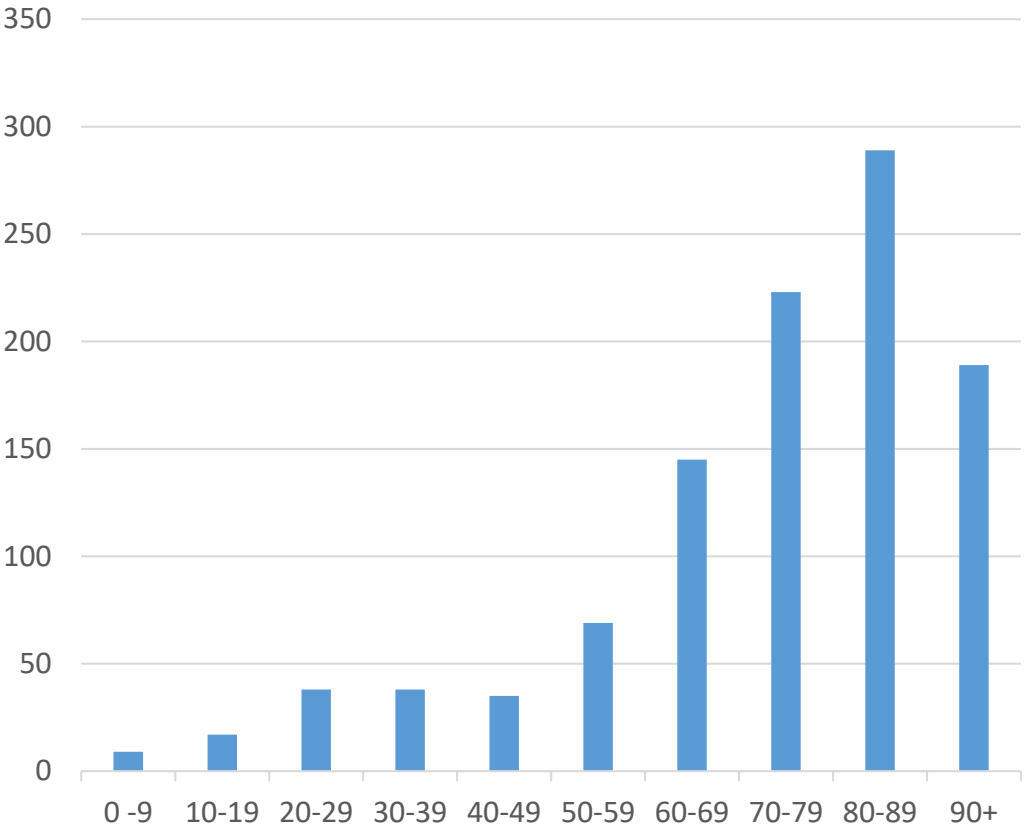
| Paratransit Vans | Mileage | % |
|-------------------|-------------|------|
| Van #1 | 233 | 6.5 |
| Van #2 | 641 | 18.0 |
| Van #3 | 2694 | 75.5 |
| Vans Total | 3568 | |

| | |
|----------------------|------------|
| Squad Vehicle | 476 |
|----------------------|------------|

| | |
|--------------------|--------------|
| ECAA Totals | 12270 |
|--------------------|--------------|

| Age of Patients | Quantity | % |
|-----------------|----------|------|
| Newborn – 9 | 9 | 0.9 |
| 10 – 19 | 17 | 1.6 |
| 20 – 29 | 38 | 3.6 |
| 30 – 39 | 38 | 3.6 |
| 40 – 49 | 35 | 3.3 |
| 50 – 59 | 69 | 6.6 |
| 60 – 69 | 145 | 13.8 |
| 70 – 79 | 223 | 21.2 |
| 80 – 89 | 289 | 27.5 |
| 90 and over | 189 | 18.0 |

| Gender of Patient | Quantity | % |
|-------------------|----------|------|
| Male | 430 | 40.9 |
| Female | 622 | 59.1 |



| Crew Structures | Quantity | % |
|------------------------|----------|------|
| Paid | 1057 | 91.8 |
| Volunteer | 13 | 1.1 |
| Paid / Vol Combination | 82 | 7.1 |

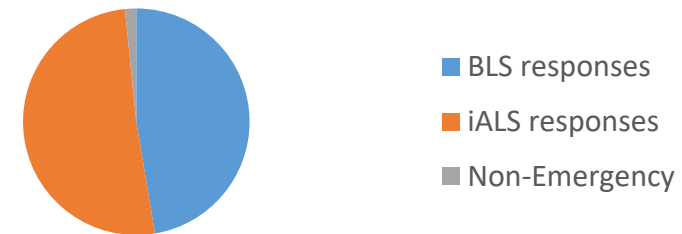


EMS Operations Report

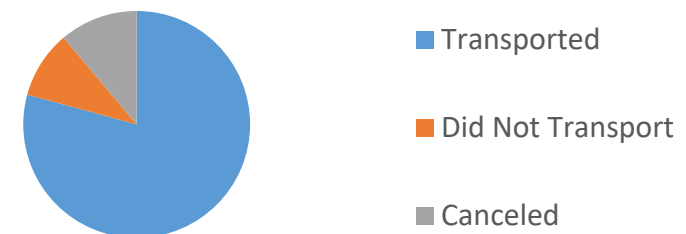


| Calls by Type | Quantity | % |
|------------------------------------|------------|------|
| Emergency | 852 | 98.4 |
| Basic Life Support | 413 | 48.5 |
| Intermediate Advanced Life Support | 445 | 52.2 |
| Did Not Transport | 82 | 9.6 |
| Call Canceled | 95 | 11.2 |
| Non-Emergency | 14 | 1.6 |
| Transports | 14 | 100 |
| Standbys | 0 | 0 |
| Total Calls | 866 | |

Calls by Type

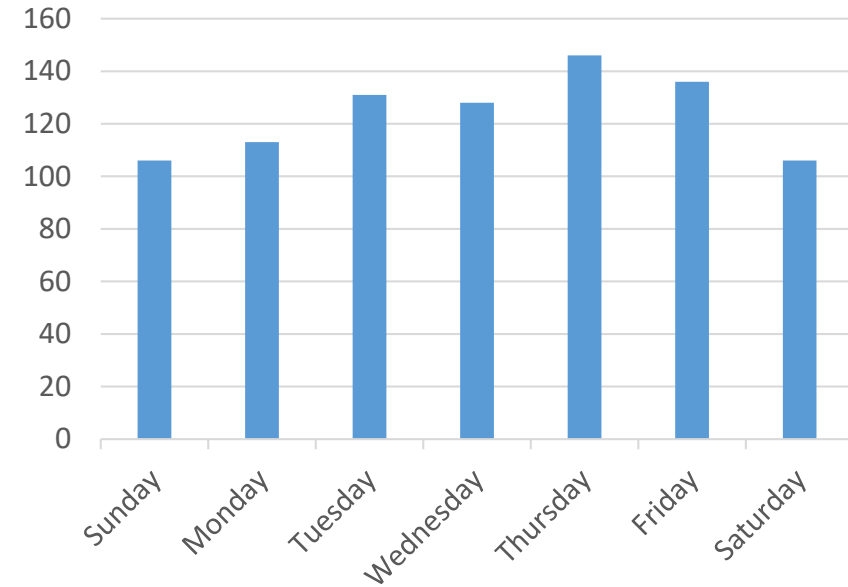


Emergencies by Transport Type

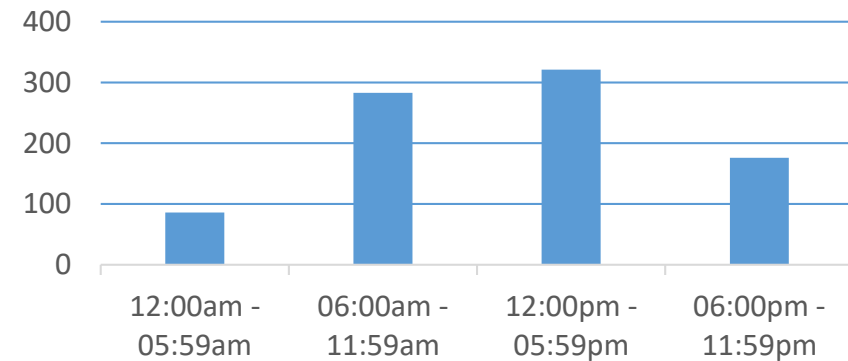


Time in Service = 760 hours and 42 minutes

| Calls by Day of Week | Quantity | % |
|----------------------|----------|------|
| Sunday | 106 | 12.2 |
| Monday | 113 | 13.0 |
| Tuesday | 131 | 15.1 |
| Wednesday | 128 | 14.8 |
| Thursday | 146 | 16.9 |
| Friday | 136 | 15.7 |
| Saturday | 106 | 12.2 |



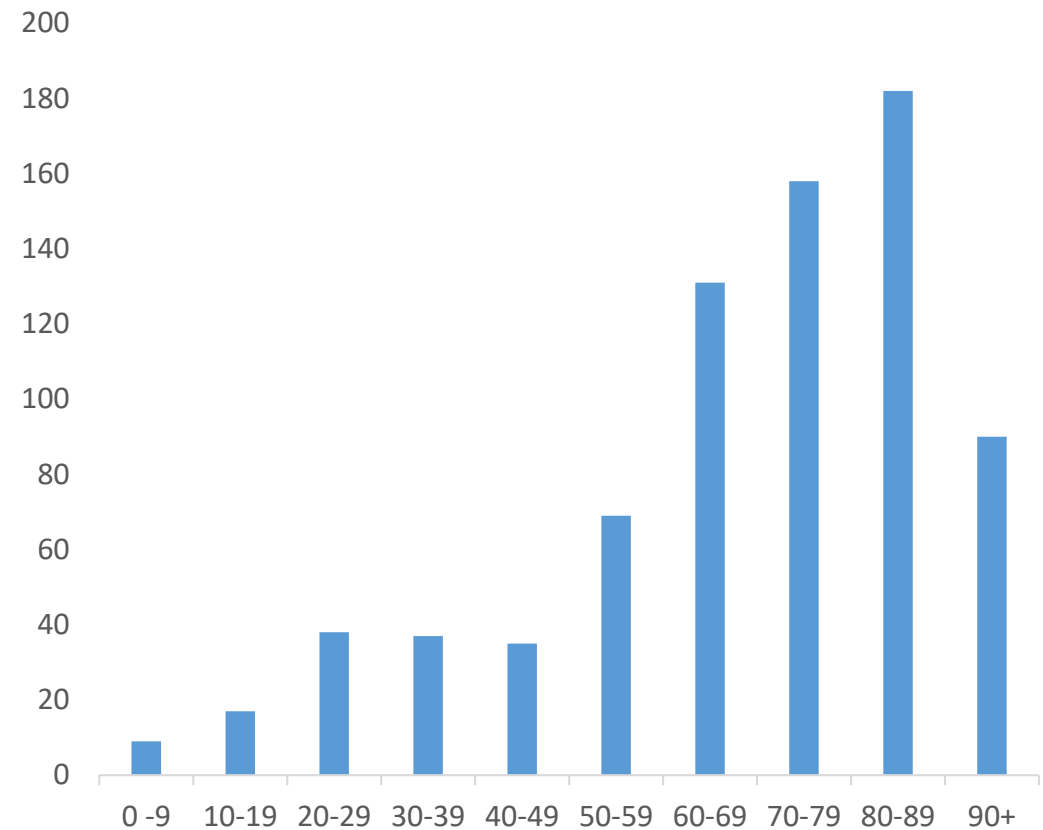
| Calls by Time of Day | Quantity | % |
|----------------------|----------|------|
| 12:00am – 05:59am | 86 | 9.9 |
| 06:00am – 11:59am | 283 | 32.7 |
| 12:00pm – 05:59pm | 321 | 37.1 |
| 06:00pm – 11:59pm | 176 | 20.3 |



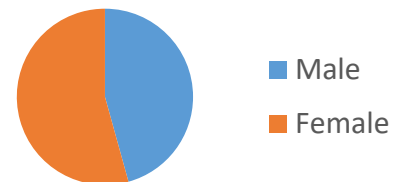
| Call Locations by Municipality | Quantity | % |
|--------------------------------|----------|------|
| Akron Borough | 72 | 8.3 |
| Clay Township | 61 | 7.0 |
| Earl Township | 9 | 1.0 |
| East Cocalico Township | 19 | 2.2 |
| Ephrata Borough | 408 | 47.1 |
| Ephrata Township | 243 | 28.1 |
| West Cocalico Township | 7 | 0.8 |
| West Earl Township | 28 | 3.2 |
| Other | 19 | 2.2 |

| Call Locations by Location Type | Quantity | % |
|---------------------------------|----------|------|
| Residences | 459 | 53.0 |
| WellSpan ECH | 17 | 2.0 |
| Other Hospitals | 0 | 0.0 |
| WellSpan Urgent Care | 7 | 0.8 |
| LGH Urgent Care | 18 | 2.1 |
| Extended Care Facilities | 177 | 20.4 |
| Doctors Offices | 40 | 4.6 |
| Retail Stores | 39 | 4.5 |
| Other Businesses | 26 | 3.0 |
| Schools | 2 | 0.2 |
| Highways / Streets | 59 | 6.8 |
| Recreation Sites | 5 | 0.6 |
| Other Public Places | 7 | 0.8 |
| Other | 10 | 1.2 |

| Age of Patients | Quantity | % |
|-----------------|----------|------|
| Newborn – 9 | 9 | 1.2 |
| 10 – 19 | 17 | 2.2 |
| 20 – 29 | 38 | 5.0 |
| 30 – 39 | 37 | 4.8 |
| 40 – 49 | 35 | 4.6 |
| 50 – 59 | 69 | 9.0 |
| 60 – 69 | 131 | 17.1 |
| 70 – 79 | 158 | 20.6 |
| 80 – 89 | 182 | 23.8 |
| 90 and over | 90 | 11.7 |



| Gender of Patient | Quantity | % |
|-------------------|----------|------|
| Male | 350 | 45.7 |
| Female | 416 | 54.3 |

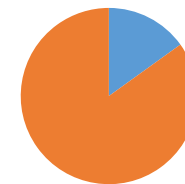


| Ambulance Crews | Responses | % | Ambulance Units | Mileage | % |
|-------------------------|------------|------|-----------------|-------------|------|
| First crew | 589 | 68.0 | Ambulance #1 | 1658 | 20.2 |
| Second crew | 270 | 31.2 | Ambulance #2 | 4696 | 57.1 |
| Third crew | 7 | 0.8 | Ambulance #3 | 1872 | 22.8 |
| Ambulances Total | 866 | | Total | 8226 | |

| | | |
|----------------------|----------|------------|
| Squad Vehicle | 9 | 476 |
|----------------------|----------|------------|

| | | |
|-------------------|------------|-------------|
| EMS Totals | 873 | 8702 |
|-------------------|------------|-------------|

| Transport Modes | Quantity |
|----------------------------------|----------|
| With emergency lights and sirens | 99 |
| No emergency lights and sirens | 558 |



■ With
lights/sirens

■ No
lights/sirens

| Destination Hospitals | Quantity | % |
|--|----------|------|
| WellSpan Ephrata Community Hospital | 487 | 76.1 |
| WellSpan Good Samaritan Hospital | 0 | 0.0 |
| WellSpan York Hospital | 0 | 0.0 |
| Lancaster General Hospital | 104 | 16.3 |
| Penn State Health Lancaster Medical Center | 9 | 1.4 |
| UPMC Pinnacle Lititz | 10 | 1.6 |
| Reading Hospital & Medical Center | 9 | 1.4 |
| Penn State Hershey Medical Center | 0 | 0.0 |
| Lebanon VA Hospital | 0 | 0.0 |
| Helicopter Landing Zone | 2 | 0.3 |
| Other | 19 | 3.0 |

| Calls Assisted by Paramedics | Quantity | % |
|------------------------------|------------|------|
| Medic 04-10/20 | 357 | 90.4 |
| Medic 04-30 | 14 | 3.5 |
| Medic 04-40 | 13 | 3.3 |
| Medic 85 | 11 | 2.8 |
| Medic 86 | 0 | 0.0 |
| Medic 82 | 0 | 0.0 |
| Medic 06 | 0 | 0.0 |
| Total | 395 | |

| Calls Assisted by Fire Departments | Quantity |
|------------------------------------|----------|
| Station 12 (Akron) | 14 |
| Station 14 (Durlach/Mt. Airy) | 6 |
| Station 15 (Ephrata) | 38 |
| Station 16 (Lincoln) | 32 |
| Station 19 (Schoeneck) | 1 |
| Station 29 (West Earl) | 7 |
| Station 35 (Farmersville) | 6 |
| Other Stations | 15 |

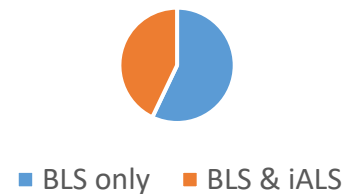
| Calls with non-ECAA BLS units | Quantity | % |
|---------------------------------|----------|-----|
| Assisting non-ECAA BLS units | 6 | 0.7 |
| Covering for non-ECAA BLS units | 59 | 6.9 |
| Assisted by non-ECAA BLS units | 33 | 3.9 |
| Covered by non-ECAA BLS units | 43 | 5.0 |

| Calls Assisted by Police Departments | Quantity | % |
|--------------------------------------|----------|------|
| Ephrata PD | 116 | 67.1 |
| West Earl PD | 38 | 22.0 |
| Northern Lancaster Regional PD | 9 | 5.2 |
| East Cocalico PD | 4 | 2.3 |
| Earl Twp | 4 | 2.3 |
| PA State Police | 2 | 1.2 |

| iALS Call Outcomes | Quantity | % |
|----------------------|----------|------|
| BLS Treatment | 254 | 57.1 |
| BLS & iALS treatment | 191 | 42.9 |

| Crew Structures | Quantity | % |
|------------------------|----------|------|
| Paid | 777 | 89.7 |
| Volunteer | 8 | 0.9 |
| Paid / Vol Combination | 81 | 9.4 |

iALS Call Outcomes



| Type of Emergency | Quantity | % |
|---------------------|----------|------|
| Abrasion/Laceration | 18 | 2.1 |
| Burns | 1 | 0.1 |
| Cardiac Arrest | 21 | 2.5 |
| Cardiac Symptoms | 61 | 7.2 |
| Choking | 2 | 0.2 |
| CVA (Stroke) | 19 | 2.2 |
| Diabetic | 16 | 1.9 |
| Difficult breathing | 97 | 11.4 |
| DOA | 0 | 0.0 |
| Emergency transfer | 2 | 0.2 |
| Emotional problem | 18 | 2.1 |
| Fall victim | 172 | 20.2 |
| Fire call | 17 | 2.0 |
| Fracture/Injury | 30 | 3.5 |

| Type of Emergency | Quantity | % |
|-------------------|----------|-----|
| Hemorrhaging | 18 | 2.1 |
| Maternity | 1 | 0.1 |
| MVA – Motorcycle | 1 | 0.1 |
| MVA – Cars/trucks | 31 | 3.6 |
| Nausea | 49 | 5.8 |
| Overdose | 4 | 0.5 |
| Pain | 61 | 7.2 |
| Pedestrian struck | 3 | 0.4 |
| Seizures | 16 | 1.9 |
| Syncope/vertigo | 35 | 4.1 |
| Unresponsive | 22 | 2.6 |
| Vomiting | 51 | 6.0 |
| Weakness | 67 | 7.9 |
| Other | 19 | 2.2 |

Paratransit Operations Report

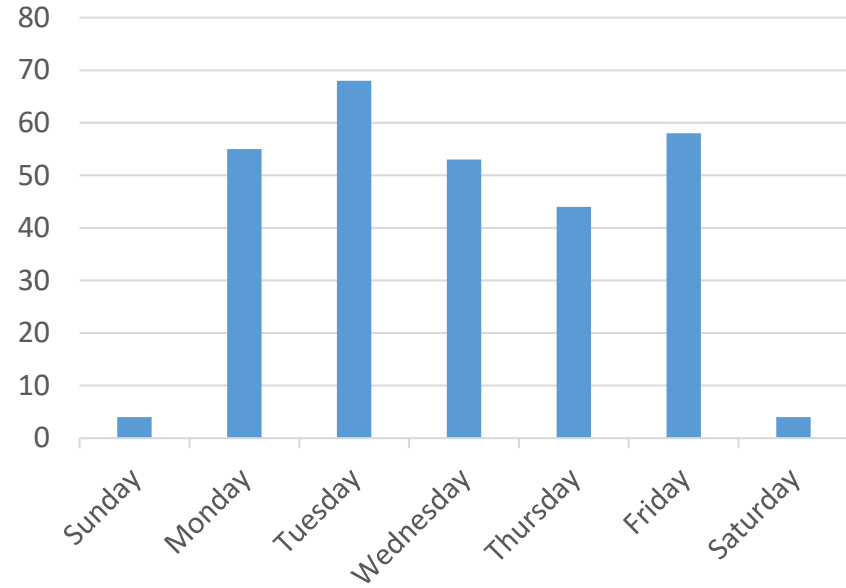
Paratransit Calls

286

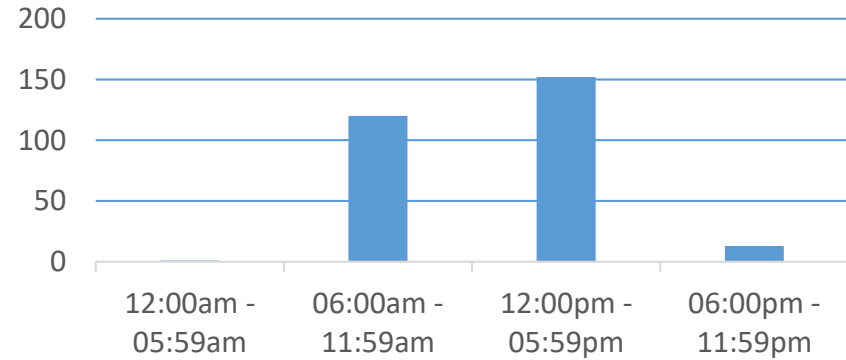


Time in Service = 256 hours and 54 minutes

| Calls by Day of Week | Quantity | % |
|----------------------|----------|------|
| Sunday | 4 | 1.4 |
| Monday | 55 | 19.2 |
| Tuesday | 68 | 23.8 |
| Wednesday | 53 | 18.5 |
| Thursday | 44 | 15.4 |
| Friday | 58 | 20.3 |
| Saturday | 4 | 1.4 |

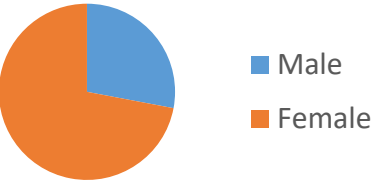
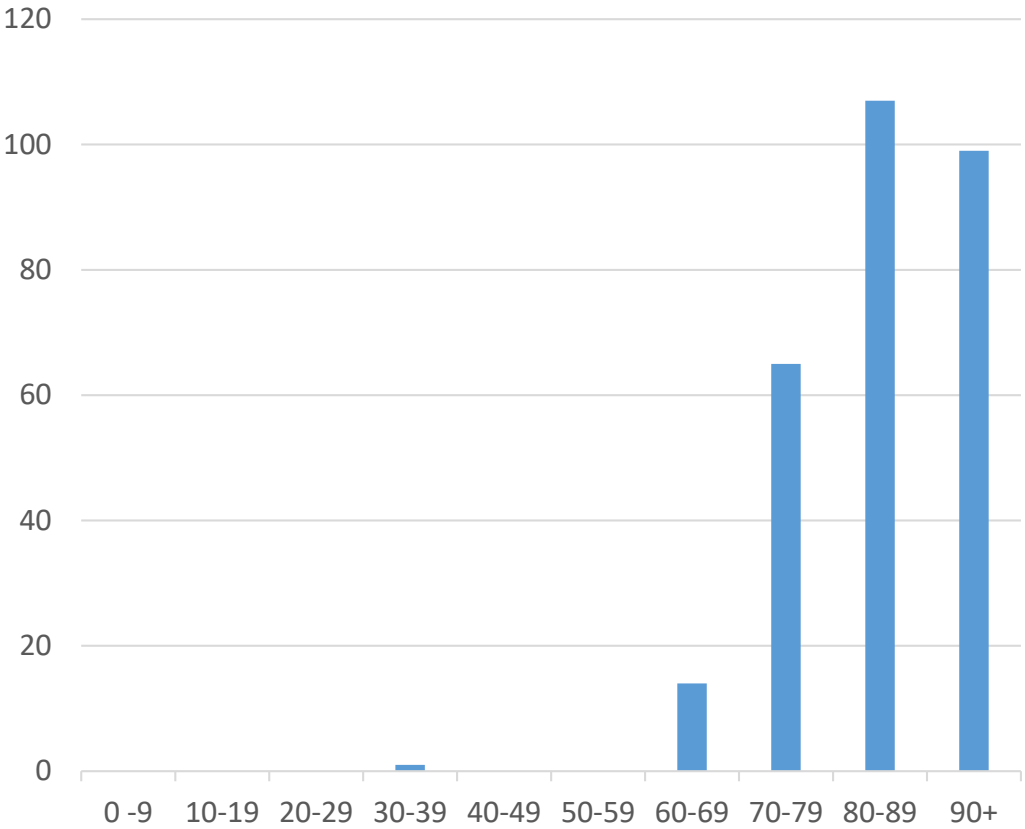


| Calls by Time of Day | Quantity | % |
|----------------------|----------|------|
| 12:00am – 05:59am | 1 | 0.3 |
| 06:00am – 11:59am | 120 | 42.0 |
| 12:00pm – 05:59pm | 152 | 53.1 |
| 06:00pm – 11:59pm | 13 | 4.5 |



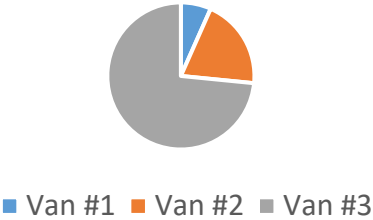
| Age of Patients | Quantity | % |
|-----------------|----------|------|
| Newborn – 9 | 0 | 0.0 |
| 10 – 19 | 0 | 0.0 |
| 20 – 29 | 0 | 0.0 |
| 30 – 39 | 1 | 0.3 |
| 40 – 49 | 0 | 0.0 |
| 50 – 59 | 0 | 0.0 |
| 60 – 69 | 14 | 4.9 |
| 70 – 79 | 65 | 22.7 |
| 80 – 89 | 107 | 37.4 |
| 90 and over | 99 | 34.6 |

| Gender of Patient | Quantity | % |
|-------------------|----------|------|
| Male | 80 | 28.0 |
| Female | 206 | 72.0 |



| Paratransit Vans | Calls | % | Mileage | % |
|-------------------|------------|------|-------------|------|
| Van #1 | 19 | 6.6 | 233 | 6.5 |
| Van #2 | 57 | 19.9 | 641 | 18.0 |
| Van #3 | 210 | 73.4 | 2694 | 75.5 |
| Vans Total | 286 | | 3568 | |

Calls by Vehicle



| Call Locations by Municipality | Quantity | % |
|--------------------------------|----------|------|
| Akron Borough | 0 | 0.0 |
| Clay Township | 1 | 0.3 |
| Earl Township | 0 | 0.0 |
| East Cocalico Township | 0 | 0.0 |
| Ephrata Borough | 121 | 42.3 |
| Ephrata Township | 100 | 35.0 |
| West Cocalico Township | 0 | 0.0 |
| West Earl Township | 9 | 3.1 |
| Other | 55 | 19.2 |

| Crew Structures | Quantity | % |
|------------------------|----------|------|
| Paid | 280 | 97.9 |
| Volunteer | 5 | 1.7 |
| Paid / Vol Combination | 1 | 0.3 |

| Call Locations by Location Type | Quantity | % |
|---------------------------------|----------|------|
| Residences | 7 | 2.4 |
| WellSpan ECH | 81 | 28.3 |
| Lancaster General Hospital | 10 | 3.5 |
| LGH Health Campus | 14 | 4.9 |
| Other Hospitals | 4 | 1.4 |
| Extended Care Facilities | 91 | 31.8 |
| Doctors Offices | 76 | 26.6 |
| Other | 3 | 1.0 |

| ECF Origins/Destinations | Quantity | % |
|------------------------------|----------|------|
| Ephrata Manor | 148 | 87.1 |
| Fairmount Rest Home | 8 | 4.7 |
| Faithful Living | 0 | 0.0 |
| Gardens at Stevens | 0 | 0.0 |
| Garden Spot Village | 0 | 0.0 |
| Keystone Villa | 0 | 0.0 |
| Lincoln Christian Home | 0 | 0.0 |
| Maple Farm Nursing Center | 14 | 8.2 |
| Zerbe Sisters Nursing Center | 0 | 0.0 |
| Other | 0 | 0.0 |